# Free download Preliminary observations on information technology needs and priorities at the centers for medicare and medicaid (Read Only)

Preliminary Observations on Information Technology Needs and Priorities at the Centers for Medicare and Medicaid Services NASA Future Mission Needs and Benefits of Controls-structures Interaction Technology Rural Public Transportation Technologies: User Needs and Applications Deluge of Oil Highlights Research and Technology Needs for Effective Cleanup of Oil Spills An End State Methodology for Identifying Technology Needs for Environmental Management, with an Example from the Hanford Site Tanks Patent System and Modern Technology Needs An Assessment of the Navy's Undersea Technology Needs U.S. Needs to Effectively Compete in High-technology Markets Forecasting Needs for the High Technology Industry Technologies for Basic Needs Funding Needs for the National Institute of Standards and Technology (NIST), Parts I and II Coal Gasification Technologies and the Need for Large Scale Projects Special Needs Guide for Technology Education Engaging Older Adults with Modern Technology: Internet Use and Information Access Needs Meeting the Needs of People with Disabilities Through Federal Technology Transfer Technology and Students with Special Educational Needs Technology Transfer Needs Assessment, 1990 Inventory of State and Local Law Enforcement Technology Needs to Combat Terrorism Technology-Supported Interventions for Students With Special Needs in the 21st Century Foreign military sales review process for controlled missile technology needs improvement : report to the chairman, Committee on International Relations, House of Representatives Technology at the Margins Leonardo's Laptop Technology for SEND in Primary Schools Business Driven Technology NASA Tech Briefs The Human Factor Training Needs for Dryland Agriculture, with Particular Reference to Deep Vertisol Technology Manufacturing Technology Transfer Technically Speaking A Philosophy for Information Technology Technology and the African-American Experience Business Driven Technology Individualized Learning with Technology Information and Communications Technology and Operational Efficiency in Supermarkets in Nairobi The International Handbook on Environmental Technology Management Call Center Technology Demystified International Yearbook of Educational and Instructional Technology Educational Technology and Sustainable Development Advances in Intelligent Transportation System and Technology Summary of World Broadcasts

# Preliminary Observations on Information Technology Needs and Priorities at the Centers for Medicare and Medicaid Services

### 2010-12-09

increasingly the core mission of the centers for medicare and medicaid services cms an agency of the department of health and human services is expanding from one of focusing on prompt claims payment to one of becoming more broadly involved in improving health care quality and efficiency the requirements for the information technology it systems of cms are changing as its mission changes and the efforts to evolve its systems from those designed to support the agency s historical mission come in the midst of a push to modernize the nation s health care it more broadly these new challenges arise even as cms must meet challenging day to day operational requirements and make frequent adjustments to its business processes code databases and systems in response to changing statutory regulatory and policy requirements in light of these and other emerging challenges cms asked the national research council to conduct a study that would lay out a forward looking vision for the centers for medicare and medicaid services taking account of cms s mission business processes and information technology requirements the study is being conducted in two phases the first resulting in the present volume draws on a series of teleconferences briefings and an information gathering workshop held in washington d c on september 27 28 2010 the second phase drawing on that workshop and on additional briefings site visits and committee deliberations will result in a final report with recommendations to be issued at the end of the project in 2011

# NASA Future Mission Needs and Benefits of Controls-structures Interaction Technology

### 1991

a major issue in the cleanup of this country s nuclear weapons complex is how to dispose of the radioactive waste resulting primarily from the chemical processing operations for the recovery of plutonium and other defense strategic nuclear materials the wastes are stored in hundreds of large underground tanks at four u s department of energy doe sites throughout the united states the tanks contain hundreds of thousands of cubic meters of radioactive and hazardous waste most of it is high level waste hlw some of it is transuranic tru or low level waste llw and essentially all containing significant amounts of chemicals deemed hazardous of the 278 tanks involved about 70 are known or assumed to have leaked some of their contents to the environment the remediation of the tanks and their contents requires the development of new technologies to enable cleanup and minimize costs while meeting various health safety and environmental objectives while doe has a process based on stakeholder participation for screening and formulating technology needs it lacks transparency in terms of being apparent to all concerned decision makers and other interested parties and a systematic basis in terms of identifying end states for the contaminants and developing pathways to these states from the present conditions an end state methodology for identifying technology needs for environmental management with an example from the hanford site tanks describes an approach for identifying technology development needs that is both systematic and transparent to enhance the cleanup and remediation of the tank contents and their sites the authoring committee believes that the recommended end state based approach can be applied to doe waste management in general not just to waste in tanks the approach is illustrated through an example based on the tanks at the doe hanford site in southeastern washington state the location of some 60 percent by volume of the tank waste residues

# Rural Public Transportation Technologies: User Needs and Applications

## 1998

this document records the oral and written testimony of witnesses at a congressional hearing on u s needs for training in high technology areas testimony was given by local officials corporate officials a union representative and two professors of engineering from universities in indiana testimony centered on jobs and job training reforming the education system and international competition witnesses testified that government regulations that cause excess paperwork and prevent industries from being competitive should be changed they also talked about the burdensome health care system that saps productivity with ever rising costs as well as the need for workers to learn new skills skills in life management conflict resolution cooperation and problem solving were advocated for workers witnesses also advocated more cooperative problem solving and strategizing by the various sectors of the economy kc

# Deluge of Oil Highlights Research and Technology Needs for Effective Cleanup of Oil Spills

2010

ilo pub wep pub monograph on the appropriate choice of technology to satisfy basic needs in the economic development of developing countries proposes use of local level technology rather than technology transfer discusses the role of research and development extension services etc and refers to the need for education and training of technicians and trainers and to the role of ilo etc and includes a directory of development centres dealing mainly with small scale and rural area technologies references

# An End State Methodology for Identifying Technology Needs for Environmental Management, with an Example from the Hanford Site Tanks

1999-03-30

the study of older adults and internet use has emerged as a specific area of interest which covers a wide range of topics ranging from behaviors of senior adults in information search to attitude toward the internet to the use of the internet for personal and health issues and to cognitive constrains of seniors in internet use engaging older adults with modern technology internet use and information access needs takes a structured approach to the research in aging and digital technology in which older adults use of internet and other forms of digital technologies is studied through the lenses of cognitive functioning motivation and affordances of new technology this book identifies the role and function of internet and other forms of digital technology use by focusing on effective design and development of internet and other digital technologies for older adults learning this title is targeted towards educators globally with an emphasis on diverse aspects in older adult and internet learning that include learner characteristics cognition design principles and applications

# Patent System and Modern Technology Needs

## 1996

heterogeneous classes including students with special educational needs sen are increasingly becoming fixtures of the twenty first century school as a result the question of how to devise more effective innovative and diverse tools has posed a significant challenge for educators and the research community this collection considers how technology may provide sen children with greater opportunities to acquire academic skills while preparing them for a successful transition to adulthood computers and other new technologies hold great promise for facilitating the inclusion of sen individuals into modern society precisely because they are characterized by multiple representations of knowledge computerized learning environments offer effective support tools for the instruction of sen students faced with barriers that make learning a more complex process yet despite the blossoming of this field research on how the use of technology may benefit sen students is in its early stages the development of the theoretical knowledge and empirical databases necessary to assess the impact of computers on learners characteristics and educators teaching goals lag behind the introduction of the respective technological innovations to meet this challenge this volume presents a review of the latest advances in how new technologies and their software may potentially enhance sen students performance in school and out this book was originally published as a special issue of the european journal of special needs

## An Assessment of the Navy's Undersea Technology Needs

## 1974

groundbreaking innovations have paved the way for new assistive approaches to support students with special needs new technological innovations such as smart mobile devices and apps wearable devices web based monitoring and support systems artificial intelligence and more are changing the way in which care and support can be given to students with special needs these technologies range from encouraging self care and independent living to supporting the completion of academic work accommodating cognitive disabilities or even supporting communication and socialization the applications of assistive technologies are widespread and diverse in the ways in which the technology itself can be utilized and the people it can support the increasing developments in technology are bringing in a new way of interventions for all types of students with diverse special needs in the modern educational atmosphere technology supported interventions for students with special needs in the 21st century covers effective assistive modern technologies for overcoming specific challenges encountered by students with special needs for promoting their learning and development educational attainment social engagement self sufficiency and quality of life this book presents an overview of contemporary assistive tools and approaches integrated with digital technologies for students with special needs shares findings of cutting edge research on using digital technologies provides evidence based digital technology facilitated tools and strategies for effective diagnosis treatment educational intervention and care of students with special needs and identifies promising areas and directions for future innovations applications and research it is ideal for classroom teachers special educators educational technologists intervention specialists medical professionals caregivers administrators policymakers teacher educators researchers academicians and students interested in the use of assistive technologies for students with special needs in the digital era

# U.S. Needs to Effectively Compete in High-technology Markets

### 1992

remain competitive by offering more accessible affordable and relevant information technologies that meet mass market needs technology at the margins demonstrates that by making it more accessible affordable and relevant new mass markets can be opened based on solid insights generated in key areas of health education finance and the environment the book offers practical recommendations and insights from world leaders innovators practitioners and new users of emergent technologies offers recommendations on how companies can ensure their own competitiveness by offering more accessible affordable and relevant information technologies to support mass market needs suggests practical recommendations and insights from world leaders innovators practitioners and new users of emergent technologies challenges businesses to rethink their uses of existing technologies technology at the margins will be of interest to decision makers in the private public and nonprofit sectors who are interested in opportunities offered by it in meeting the needs of those at the base of the worlds economic pyramid

## Forecasting Needs for the High Technology Industry

### 1982

with so many new education technologies being developed and made available to schools how do teachers ensure they select resources that enhance inclusive teaching in the classroom how can you make sure new technologies are integrated into every day teaching this new text supports trainee and beginning teachers to harness the power of technology to make their classrooms truly inclusive it helps you make informed selections of new technology and resources and make them work for everyone in your classroom along with clear guidance on how to implement an inclusive approach to the use of technology across a broad range of needs and curriculum themes linking practical examples with discussion of pedagogical considerations this practical book focuses on cutting edge technologies supports teachers to develop the knowledge and skills they need offers advice on how to assess individual learning and communication needs develops an understanding of the pedagogy needed to embed inclusive technology within whole class teaching

## Technologies for Basic Needs

## 1982

unlike any other mis textbook franchise our baltzan texts business driven technology business driven information systems and m information systems discuss various business initiatives first and how technology supports those initiatives second the premise for this unique approach is that business initiatives should drive technology choices every discussion in these texts first addresses the business needs and then addresses the technology that supports those needs business driven technology 6e offers you the flexibility to customize your course according to your needs and the needs of your students by covering only essential concepts and topics in the five core units with 20 chapters while providing additional in depth coverage in the 20 business and the 12 technology plug ins business driven technology 6e provides the ultimate flexibility in tailoring content to the exact needs of your mis or it course plug ins are fully developed modules of text that include student learning outcomes case studies business vignettes and end of chapter material such as key terms individual and group questions and projects and case study exercises we the peter principle why things always

realise that instructors today require the ability to cover a blended mix of topics in their courses while some instructors like to focus on networks and infrastructure throughout their course others choose to focus on ethics and security business driven technology was developed to easily adapt to your needs each chapter and plug in is independent so you can cover any or all of the chapters as they suit your purpose cover any or all of the business plug ins as they suit your purpose cover any or all of the technology plug ins as they suit your purpose cover the plug ins in any order you wish

# Funding Needs for the National Institute of Standards and Technology (NIST), Parts I and II

1997

what links the frustrations of daily life like vcr clocks and voicemail systems to airplane crashes and a staggering hidden epidemic of medical error kim vicente is a professor of human factors engineering at the university of toronto and a consultant to nasa microsoft nortel networks and many other organizations he might also be described as a technological anthropologist he spends his time in emergency rooms airplane cockpits and nuclear power station control rooms as well as in kitchens garages and bathrooms observing how people interact with technology in the first chapter of the human factor kim vicente sets out the disturbing pattern he s observed from daily life to life or death situations people are using technology that doesn t take the human factor into account technologies as diverse as stove tops hospital work schedules and airline cockpit controls lead to human error because they neglect what people are like physically psychologically and in more complex ways the results range from inconvenience to tragic loss of life how has this situation come about the root cause of the problem vicente explains in the second chapter is a two cultures issue there is a divide in the world of technological design just as there is in the world more generally between humanistic and mechanistic world views the humanistic view in say cognitive psychology deals with people in the abstract ignoring that using tools is an integral human activity the mechanistic view on the other hand forgets that it is real people who have to use the tools engineers develop the two groups aren t talking to each other as the author puts it our traditional ways of thinking have ignored and virtually made invisible the relationship between people and technology as is often the case in human factors engineering the solution is both revolutionary and on the surface simple what we have to do is focus on the relationship between people and technology taking a cue from systems thinking kim vicente argues that we should focus not just on better products or better practices but the fit between them what this means is not the development of more high tech or low tech articles but a human tech revolution where the human comes before the technological but the two are always linked in some areas the revolution is already at work it s not always the case that technology doesn t take the human factor into account when it does as in the case of the reach toothbrush the palm pilot or the critical incident reporting method developed at the philadelphia children s hospital the technology is a success the fender stratocaster guitar became the favourite of musicians around the globe because it was designed with the needs of guitarists in mind in everything from its overall shape to the position of its controls the human tech aviation safety reporting system a way for pilots to confidentially report near misses has made air travel dramatically safer technology as kim vicente understands it isn t just the physical stuff we use in the human factor the word is used in a much broader sense to include the physical and non physical elements of complex systems information teamwork organizational structures and political decisions play a crucial role in determining how well a technological system as a whole functions the human tech ladder sets this out in more detail and also provides the structure for the rest of the book design should begin by understanding a human or societal need and then tailoring the technology to reflect what we know about human nature at the physical psychological team organizational and political levels kim vicente offers a host of examples

of technology relating to human needs poorly and well at each level the physical is perhaps easiest to understand a toothbrush that fits into hard to reach parts of the human mouth is better tailored to the human body than one that cannot at the psychological level technology has to take into account how people process and remember information whether in designing voicemail systems or airport baggage checks poor human tech can be devastating for example awkwardly placed and uninformative gauges in the design of the control room at the three mile island nuclear power station left even highly trained engineers uncertain as to the status of the reactor contributing to the infamous accident there at the team level the cockpit resource management system is a way of training pilots to communicate and share responsibilities effectively the way people work together is itself a form of technology that needs to run smoothly to avoid disastrous accidents such as the time an eastern airlines jet crashed in florida because the entire crew was distracted by the condition of an unimportant light bulb and no one attended to flying the plane kim vicente discusses the human factor at the organizational level in chapter seven of the human factor soft technology such as staffing levels and corporate culture can be designed so that an organization learns from its front line staff for instance the medical community traditionally holds individual doctors and nurses responsible for mistakes when things go wrong we tend to blame people when in fact they may have made heroic efforts to use poorly designed technology errors in hospitals are more often the result of systemic flaws none is wholly at fault but together they interact to cause accidents at the philadelphia children s hospital the human tech solution is a system which encourages staff to make full reports on near misses and asks them to tell managers about potential dangers so that the hospital as a whole can institute protective measures this critical incident technique led to a 90 reduction in medical mistakes at the hospital the final level of human nature which the human factor addresses is the political here a human tech shows us that when political elements laws funding regulations ignore what we know about human nature dangers arise in the case of the e coli tragedy in walkerton ontario kim vicente uncovers a host of system design elements at the political level policy aims legal regulations budget allocations which interacted with environmental factors and staff incompetence to kill seven people and make thousands of others sick in conclusion kim vicente feels that our civilization is at a crossroads we have to change our relationship with technology to bring an end to technology induced death and destruction and start to improve the lives of everyone on the planet the final chapter of the human factor sets out the ways we can regain control of our lives as consumers we can recognize and distinguish better designed products and buy the more human tech ones by participating actively in society we can remind people that ignoring the human factor as happened at walkerton has terrible implications in our workplaces we can all ensure that more human friendly technologies hard and soft predominate companies need to take a human tech approach to the rules and practices they institute and design soft systems to guarantee that their employees have the competencies information goals and commitment to do their jobs other bodies from the media to engineering schools can all play their part in making technology with a close affinity to human nature the norm rather than a rarity a better world will be the inevitable result

## Coal Gasification Technologies and the Need for Large Scale Projects

### 2012

based on a bestselling book originally published in japanese manufacturing technology transfer a japanese monozukuri view of needs and strategies offers time tested methods and little known tips for achieving successful transfer of technology along with the skills required to operate that technology designed to support a series of lectures on technology transfer within a master s course on the management of technology it presents the results of years of research carried out at hiroshima university the book delves into the authors decades of experience transferring technology between japan and the rest of the world particularly to developing countries from where much of the world s future economic growth is expected it contains case studies of successful technology transfers from both the ship the peter principle why things always

building and food equipment industries its wide reaching coverage examines methods of skill transfer production management and manufacturing company classification introducing readers to the engineering activities that occur within the manufacturing industry the book illustrates the engineering technology activities involved in manufacturing along with the production management activities required to support them it also explains how job simulators can help shorten learning times in the manufacturing industry in the same way that flight simulators are used to teach flying skills to pilots the book outlines a framework for teaching and learning processes that can be visualized in terms of an s shaped learning curve it explains how technology transfer overseas should be supported by contractual agreements between the parties concerned detailing the legal contractual responsibilities for all parties involved it also describes what you should do if problems arise during the transfer integrating previously unpublished research results with illustrative case studies this book is suitable for a wide audience within the manufacturing industry including manufacturing engineering students in both developed and developing countries those responsible for the development of manufacturing engineers in industry and elsewhere and anyone interested in the international activities of japanese manufacturing companies

# Special Needs Guide for Technology Education

1983

cell phones airbags genetically modified food the internet these are all emblems of modern life you might ask what we would do without them but an even more interesting question might be what would we do if we had to actually explain how they worked the united states is riding a whirlwind of technological change to be sure there have been periods such as the late 1800s when new inventions appeared in society at a comparable rate but the pace of change today and its social economic and other impacts are as significant and far reaching as at any other time in history and it seems that the faster we embrace new technologies the less we re able to understand them what is the long term effect of this galloping technological revolution in today s new world it is nothing less than a matter of responsible citizenship to grasp the nature and implications of technology technically speaking provides a blueprint for bringing us all up to speed on the role of technology in our society including understanding such distinctions as technology versus science and technological literacy versus technical competence it clearly and decisively explains what it means to be a technologically literate citizen the book goes on to explore the context of technological literacy the social historical political and educational environments this readable overview highlights specific issues of concern the state of technological studies in k 12 schools the reach of the internet into our homes and lives and the crucial role of technology in today s economy and workforce three case studies of current issues car airbags genetically modified foods and the california energy crisis illustrate why ordinary citizens need to understand technology to make responsible decisions this fascinating book from the national academy of engineering is enjoyable to read and filled with contemporary examples it will be important to anyone interested in understanding how the world around them works

# Engaging Older Adults with Modern Technology: Internet Use and Information Access Needs

2012-08-31

in this digital age many of us interact with technology on a daily basis while shopping at stores using smartphones and driving in our cars but beyond personal use technology is playing a critical role in business and more the peter principle why things always

organizations than ever are expanding information technology in the workplace does staying ahead of the technological curve have to mean dealing with an inaccessible black box and relying on countless vendors and consultants to implement new programs according to a philosophy for information technology the answer is decidedly no as a business owner manager or ceo you have the best knowledge of your organization and its specific needs and it is in your power to ask questions understand and reap the benefits of taking charge of the information technology you need in your workplace in very practical terms this helpful guide provides advice for organizations and businesses of all sizes by offering both philosophical and technical perspectives empowering individuals to take technology into their own hands as michael hammer did with business processes in beyond reengineering drawing from his extensive experiences in business and consulting author theodore f corsaro writes in conversational language to make his book approachable for even the least tech savvy

# Meeting the Needs of People with Disabilities Through Federal Technology Transfer

1998

this dynamic collection of essays examines the intersection of race and technology using a variety of social and technological lenses including black creativity and the economic and social functions of the myth of disingenuity

# Technology and Students with Special Educational Needs

2016-04-08

business driven technology discusses various business initiatives first and how technology supports those initiatives second the premise for this unique approach is that business initiatives should drive technology choices every discussion first addresses the business needs and then addresses the technology that supports those needs

## Technology Transfer Needs Assessment, 1990

1990

today we are moving into an information revolution that is every bit as life altering as the previous industrial revolution students must now achieve at a higher level academically while also gaining important technology proficiencies required in work and life however by utilizing proven general and adult learning theories in association with educational technology many of these new learning requirements can be met this book can be a starting point for educators to begin considering how individualized learning could be done in high school to encourage life long learning back cover

# Inventory of State and Local Law Enforcement Technology Needs to Combat Terrorism

1999

thesis m a from the year 2013 in the subject business economics miscellaneous grade 87 1st university of nairobi management science course operations management language english abstract the aim of this research was to find out the role of various ict applications in the improvement of operational efficiency for supermarkets in nairobi it aimed to answer the questions of ict applications that are adopted by supermarkets in nairobi and the relationship between the level of adoption of these applications and operational efficiency that was attained a sample of 58 supermarkets was chosen from the list of 110 supermarkets to which structured questionnaires were issued by drop and pick method the forty two questionnaires were duly filled and returned this constitutes 72 4 response which according to stacks 2011 was adequate for use in analysing and presenting findings for the identified research objectives the findings indicated that applications that were simple and cheap to install and implement such as cctv cameras electronic point of sale systems and bar code readers were most prevalent while advanced and relatively expensive ict applications such as ecommerce supply chain systems and enterprise resource systems were least used the size of supermarkets also determined ict equipment that were used coefficient of correlation of 0 52 was obtained from the regression analysis that measured the strength of the relationship between dependent and independent variables the relationship was direct meaning that supermarkets with largest extent of ict application in their premises had the highest operational efficiency it was recommended that supermarket owners acquaint themselves with ict applications that are available in the market and evaluate those that are suitable for their needs supermarkets that had a wide array of application in their premises had high operational efficiency it is therefore necessary that they use all available ict applications depending on their needs given that some ict applications were expensive to buy and implement it was suggested that developers make applications that are suitable for local needs with regard to supermarkets

# Technology-Supported Interventions for Students With Special Needs in the 21st Century

## 2022-03-18

this handbook offers a tool for environmental managers and environmental officers alike it contains ideas case studies and methodologies which stimulate continuous improvement thinking and help train staff to implement sustainability and environmental management concepts

# Foreign military sales review process for controlled missile technology needs improvement : report to the chairman, Committee on International Relations, House of Representatives

2010-10-26

call center technology demystified clarifies the sometimes complex and often confusing array of technologies that enable call center success this book will lead you through the labyrinth of customer contact technology jargon common misperceptions and marketing hype to help you align technology with business needs and optimize your technology investments

# Technology at the Margins

### 2002

this volume seeks to provide a variety of examples of current developments in education on the role of educational technology for sustainable development by drawing on advanced contemporary thinking from scholars and practitioners in the field the editors and authors will attempt to define development in socio economic historical and cultural terms the objectives of this book are to analyze the philosophical historical political and cultural backgrounds and contexts that are constitutive of contemporary challenges and tensions in the role of technology for sustainable development around the world to appreciate the contextual and international dimensions of the tensions and challenges faced by education in developing countries and contribute to on going efforts to sketch a vision for addressing their needs and to explore ways in which technology can build and sustain communities around the world the focus of this volume in the series is educational technology and sustainable development practices from current developments in education on issues relating to educational technology and sustainable development we encourage submission of papers that address current trends in the role of technology and various media formats toward achieving sustainable development and bridging existing gaps between the rich and the poor the haves and the have nots research studies case studies theoretical papers position papers descriptions of current trends syntheses of research and evaluation work are welcomed studies of the use of technology for sustainable development technology and environmental education open and distance education and sustainable development the role of technology for peace and reconciliation education policy and sustainable development technology and presentation of cultural heritage education media production in developing countries open source movement and sustainable development technology reform and social justice teacher education and development education and technology and international multicultural bilingual issues

# Leonardo's Laptop

## 2017-10-23

this volume encompasses many aspects of intelligent transportation technology bridge monitoring and maintenance road engineering and materials science volume is indexed by thomson reuters cpci s wos the 67 peer reviewed papers are grouped into 3 chapters intelligent transportation technique bridge monitoring safety and maintenance advanced techniques in road engineering and materials science

# Technology for SEND in Primary Schools

2014-01-16

## Business Driven Technology

1993

# NASA Tech Briefs

2004-07-27

## The Human Factor

1985

Training Needs for Dryland Agriculture, with Particular Reference to Deep Vertisol Technology

2018-10-08

# Manufacturing Technology Transfer

2002-03-13

# Technically Speaking

2014-01-16

# A Philosophy for Information Technology

2004

# Technology and the African-American Experience

2009

# Business Driven Technology

2019-10-25

# Individualized Learning with Technology

2018-09-26

Information and Communications Technology and Operational Efficiency in Supermarkets in Nairobi

2006

The International Handbook on Environmental Technology Management

2002-06-01

# Call Center Technology Demystified

1980

International Yearbook of Educational and Instructional Technology 2011

# Educational Technology and Sustainable Development

2012-07-26

Advances in Intelligent Transportation System and Technology

Summary of World Broadcasts

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