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cmdb stands for configuration management database a file that clarifies the relationships between the hardware software and networks used by an it organization your cmdb stores information on the configuration of items like hardware software systems facilities and even personnel

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cmdb management apm has a built in cmdb for managing application structure information and related configurations it involves the following concepts application global concept a logical unit an application can be an independent functional module the same application information can be viewed in all regions

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device42 streamlines the initial setup of a cmdb by offering pre configured configuration items cis and their relationships which eliminates the need for a lengthy design process this pre configuration provides a starting framework that allows for modifications users can add cis and define new relationships

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cmdb configuration management database a cmdb is a repository that stores information about all the it assets and configuration items within an organization and the relationships between them ci configuration item a ci is any component or service asset that needs to be managed to deliver an it service including hardware software

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enhanced decision making empower it teams with accurate up to date information facilitating informed decision making by understanding the current state and history of configurations admins can better plan upgrades allocate resources efficiently and anticipate future needs leading to more strategic and proactive it management

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monitor cmdb performance and usage metrics to identify areas for improvement drive initiatives to enhance cmdb capabilities usability and data quality through process optimization tool enhancements and user training stakeholder communication and training act as a primary point of contact for cmdb related inquiries and support requests

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a configuration management database cmdb is an itil term for a database used by an organization to store information about hardware and software assets commonly referred to as configuration items it is useful to break down configuration items into logical layers

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cmdb this eliminates manual data entry errors and ensures all cis are properly categorized and populated with rich up to date information continuous synchronization flexera maintains a seamless bi directional flow of data between your it environment and servicenow this ensures your cmdb remains continuously

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for example it ensures updates to the cmdb cause no issues helping everything run smoothly the change management process i nvolves identifying assessing planning doing and checking the changes there are different types of change management depending on the change which help meet various needs and goals the steps include

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your leadership and expertise will guide a team of five employees working closely with our data architect and servicenow platform engineering team we have a well established cmdb with a current implementation of the common service data model csdm we will soon be launching the service mapping capability across our business critical applications

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