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1 what is your troubleshooting process what they re really asking how do you solve a problem troubleshooting is an essential part of an it support role so a question like this is likely to come up in an interview in some form to answer work your way through troubleshooting steps

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professional you know it s vital that you troubleshoot problems quickly

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if you re preparing for an interview for a technical support position you ll likely face questions about your problem solving skills technical knowledge and customer service experience this guide presents the top 10 questions you may be asked along with examples of strong responses technical support interview questions

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are you preparing for a support technician interview do you want to make sure you re ready to answer any question that comes your way look no further we ve compiled a list of the top 10

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interviewers ask technical questions to learn your skill levels and how you process information prepare to discuss your approach and explain your reasoning if necessary ask for a moment to collect your thoughts ask clarifying questions if needed what is a technical interview

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