

Free pdf Making hospitals work Full PDF

a lean action workbook from the lean enterprise academy a affiliate of the lean global network and the lean enterprise institute for the first time making hospitals work provides a practical road map for healthcare leaders seeking to create truly lean hospitals it outlines a clear framework for focusing improvement activities on the most important challenges facing each hospital it uses the same evidence based scientific method as clinicians use to diagnose and treat medical problems to analyze and redesign the core emergency and elective patient journeys from arrival to discharge it opens everyone s eyes to the big win win win opportunities to eliminate unnecessary waiting time for patients to synchronize activities so clinical staff can spend more time caring for patients and to free up capacity by reducing length of stay and cut the overtime and agency budget it also introduces the key new role of the value stream manager in gaining agreement on what needs to be done by whom in every department across the hospital every step described in making hospitals work has been tried and tested in the three years action research that led to this workbook it is the critical breakthrough to take the next steps on the lean healthcare journey lean led hospital design explains how hospitals can be built to increase patient safety and reduce wait times while eliminating waste lowering costs and easing some of healthcare s most persistent problems it supplies a simplified timeline of architectural planning from start to finish to guide readers through the various stages of the lean design development philosophy including lean architectural design and leanwork design it includes examples from several real healthcare facility design and construction projects as well as interviews with hospital leaders and architects we work in healthcare an industry focused on quality safety and patient care the stakes can be high and the challenges all too real at times literally a matter of life or death hospital departments demand effective patient flow to operate safely and efficiently we all want and seek to build environments where our people talented trained and motivated healthcare team members can focus on their mission of delivering superior health care and service the systems and processes in place must facilitate rather than hinder the attainment of these goals lean provides a philosophy an approach and effective tools to advance and enhance our work on all levels the book is a compilation of lean experiences and advice from nearly 30 lean experts it covers a broad base of healthcare services within and beyond the walls of the hospital it offers practical tips to help you break down barriers to getting lean in your organization it s the perfect reference book for someone who needs to understand what lean is about how to make it work how to overcome road blocks and how to gain buy in addressing the challenges involved in achieving standard work in health care getting to standard work in health care using twi to create a foundation for quality care describes how to incorporate the most widely used training within industry twi method the job instruction ji training module to facilitate performance excellence and boost emp doctors need hospitals and hospitals need doctors then why do they continue to communicate their needs to each other so badly why all the animosity conflict and mistrust in the physician s survival guide for the hospital dr samuel h steinberg an experienced hospital administrator solves this problem by revealing the information needed for each of these groups to be successful in the hospital environment practice administrators will learn skills and information to help them improve their job performance and enhance their standing with their colleagues hospital administrators will learn what physicians need to take care of their patients physicians those just starting their practice as well as the more seasoned will learn the best and most efficient ways to get their hospital work accomplished they will also become skilled at managing their hospital practice thus making it a more enjoyable and rewarding experience step by step the physician s survival guide for the hospital takes you through all of the issues of the physician hospital practice in order to generate better teamwork avoid common pitfalls and mistakes and provide a road map to make the hospital a better place for patients and staff lean healthcare can increase patient safety patient and staff satisfaction and profitability through efficiencies and new strategic options it can also help you gain the ability to do more much more with the same or less resources yet most hospitals lean efforts are short lived ineffective and result in an 80

90 failure rate 1 this failure rate is predictable because lean is so frequently misunderstood and misapplied but it is also avoidable an accurate understanding of why lean fails sets the stage for understanding why it doesn't have to in this book terry provides a step by step start to sustainment approach for how to avoid failure and how to lead a successful lean transformation it is written in a style that makes it is easy to understand and written specifically to and for busy hospital leaders terry has included multiple tools that will increase your likelihood of success speed of implementation and your ability to sustain improvements he has provided a template for a lean policy structure an a3 a 5s checklist and 5s board a lean improvement board and a standard work worksheet in all you will benefit from 60 tables illustrations and other ready to use tools with instructions for each if you are ready to lead a lean transformation or simply make measurable improvements to critical processes this book is an outstanding resource don't put it off any longer start now with new insights and a new or renewed commitment to making lean work in your hospital this unique and engaging open access title provides a compelling and ground breaking account of the patient safety movement in the united states told from the perspective of one of its most prominent leaders and arguably the movement's founder lucian l leape md covering the growth of the field from the late 1980s to 2015 dr leape details the developments actors organizations research and policy making activities that marked the evolution and major advances of patient safety in this time span in addition and perhaps most importantly this book not only comprehensively details how and why human and systems errors too often occur in the process of providing health care it also promotes an in depth understanding of the principles and practices of patient safety including how they were influenced by today's modern safety sciences and systems theory and design indeed the book emphasizes how the growing awareness of systems design thinking and the self education and commitment to improving patient safety by not only dr leape but a wide range of other clinicians and health executives from both the private and public sectors all converged to drive forward the patient safety movement in the us making healthcare safe is divided into four parts i in the beginning describes the research and theory that defined patient safety and the early initiatives to enhance it ii institutional responses tells the stories of the efforts of the major organizations that began to apply the new concepts and make patient safety a reality most of these stories have not been previously told so this account becomes their histories as well iii getting to work provides in depth analyses of four key issues that cut across disciplinary lines impacting patient safety which required special attention iv creating a culture of safety looks to the future marshalling the best thinking about what it will take to achieve the safe care we all deserve captivantly written with an insider's tone and a major contribution to the clinical literature this title will be of immense value to health care professionals to students in a range of academic disciplines to medical trainees to health administrators to policymakers and even to lay readers with an interest in patient safety and in the critical quest to create safe care this timely book provides insight into the changing role of the hospital in the face of technological organizational innovation and ever tightening health budgets james barlow imperial college business school uk this book covers various relevant aspects of the hospital in different states and contexts underlining the importance of business models for future hospitals this publication presents models of care from a historic and a current perspective all authors possess a deep insight into different health care systems not only as scholars but as experts working for world renowned health policy institutions such as the world health organization the world bank or the european observatory for health systems siegfried walch management center innsbruck austria for an organisation like mine representing those involved in the strategic planning of healthcare infrastructure this book provides invaluable insights into what really matters now and for the future in the complex and contentious field of hospital development jonathan erskine european health property network netherlands this book seeks to reframe current policy discussions on hospitals healthcare services turn expensive economic resources people capital pharmaceuticals energy materials into care and cure hospitals concentrate the use and the cost of these resources particularly highly trained people expensive capital and embedded technologies but other areas of health such as public health and primary care seem to attract more attention and affection at least within the health policy community how to make sense of this paradox hospitals choose or are assigned to deliver certain parts of care packages they are organised

to do this via business models these necessarily incorporate models of care the processes of dealing with patients the activity needs to be governed in the widest senses rational decisions need to be taken about both the care and the resources to be used this book pulls these elements together to stimulate a debate we all die once is a riveting account of the past present and future of american medicine from prenatal care to the end of life this book uses history analysis and dramatic personal experiences to illustrate every major controversy in the healthcare fight starting with the emergency room it guides readers through the modern hospital examining individual cases to show larger truths it chronicles lives saved lives lost and lives caught in the twilight world between the two it shows how modern medicine is shaped by an anarchic array of forces each with its own source focus and interests readers will learn how insurance law and dtc advertising have shaped our medical experience they will see how technology combines with culture to create the false notion of a zero failure rate medical malpractice regulatory boards and excess testing are vividly described in stories showing real life consequences thorough description and argument are fine but the true value of we all die once is in its solutions all the firsthand accounts arguments and history follow a logical course to proposals of sane rational measures that balance imperfections with ideals this isn't a panacea nor is it stuck in socialistic or libertarian philosophies it's a pragmatic way for healthcare to benefit from free market competition allowing most of us to pay affordable prices for humane and personalized service it retains a role for government in healthcare for the poor and needy and returns insurance to its proper role of backup against catastrophe it outlines roles for law and media which would protect both doctors and patients while providing patients with accurate objective information in an atmosphere free of high pressure promotions recent healthcare bestsellers are narrowly focused arguments about a single subject books like betsy mccaughey's decoding the obama health law what you need to know and why obamacare is wrong for america by grace marie turner et al show their limitations in their titles and introductions they are for or against one thing the healthcare law of 2011 we all die once sees obamacare as simply one more stage in the disintegration of american medicine it looks at the whole field from insurance to practice from birth to death it examines what we want medicine to be and how we can work toward that goal in the process it explodes many myths and exposes extremists on all sides to harsh reality tea party enthusiasts and supporters of occupy wall street will love and hate this book each for their own reasons legislators and policymakers will find a comprehensive tool with a complete program that avoids rigid doctrines we all die once takes the impossible quandaries of healthcare and subjects them to the art of the possible readers with an interest in medicine economics or public policy will find it's impossible to put this book down hospitals are a constant presence in the lives of many people almost everyone will visit or go into hospital at some point in their life this can be a confusing experience the environment is strange the daily routine is unfamiliar and it is hard to understand the medical language going into hospital is in many ways like visiting a foreign country this book is your guide to the foreign land of the hospital it provides clear practical information about how hospitals work who the staff are and the investigations and treatments you may receive the book helps you understand hospital speak by translating it into straightforward english the book has been written by a consultant surgeon a pharmacist and a psychologist who have all worked in hospitals for many years if you are better informed and can understand concepts like choice risk and benefit you can work more effectively with your healthcare team to make the right decisions and you will be better equipped to help yourself and your family you will find this book an invaluable guide to a journey through the hospital this volume reports on a study with two parts the first part focuses on the patient's experience of acute hospital care and the second part examines the factors which influence the use of social work resources in providing services to acute hospital patients the study explores the patients views about the decision making environment in an american acute care hospital the context is the speedy treatment processes and early discharge of patients in the health care system under a managed care regime patients were asked about the treatment and discharge decisions made the disagreements that occurred and the problems they experienced while they were in the hospital and after discharge the patients reported little difficulty with the decision making environment although it was evident that many experienced a high level of difficulty once discharged this handbook is in reference to the book manual of hospital

planning and designing which was earlier published by springer nature this handbook on hospital planning and designing is a helpful guide that shows how to build an efficient healthcare project carefully planning and designing hospitals is essential to deliver and effective healthcare facilities it s basically a mix of art science and caring this book highlights the rooms spaces mep service safety security equipment instruments and other support services this book is a summary of the essentials for designers and planners who want to design hospitals architects designers doctors and people who are involved in the designing of hospital will find it useful it helps them make places that work well look nice and care for patients best setting up the hospital project is more than just building it s about creating places where people get better and feel good this book explores everything about planning and designing hospitals in the given chapters from the beginning covering all the departments until the hospital is all set up this book is helpful for experienced architects with new ideas a healthcare worker who wants the best for patients or a student who loves learning about hospitals this book develops and assesses a decision making model for resource management in complex work systems in line with the systems engineering method it applies the balanced scorecard to the development of the criteria system for decision making and employs fuzzy linguistics theory to evaluate the alternatives further the book assesses the application of this model in a hospital that has to decide whether or not to outsource its sterile goods the use of the model opens up a diverse range of fields for decision making in the area of complex work systems decision making in hospital administration and medical care was first published in 1960 this casebook based on experiences and administrative problems encountered in actual hospital situations will serve as a text for beginning students in graduate programs in hospital administration as course material in allied fields and as a reference work for hospital administrators the case material deals with problem definition determination of needs for hospital facilities establishment of new general hospitals external relations internal relations internal hospital operations hospital adaptation to environmental changes comprehensive and complex cases and curbstone cases most of the cases are derived from the files of james a hamilton association a consulting service hospitals dominate health care so making hospitals more efficient is crucial to better health care delivery the authors suggest an agenda for research we work at the hospital explores the special skills tools and uniforms needed to be a doctor or nurse the contribution of the hospital service to the wider community is emphasized and children are encouraged to think about what it would be like to be a doctor or nurse themselves the book s playful unpredictable designs and high quality photographs attract and maintain a child s attention and provide opportunities for interaction and discussion helpful ideas are included to assist adults with different ways to use this book nonfiction book features such as a contents page page numbers and index make it a wonderful introductory book to learn about exciting workplaces teamwork makes the hospital work simple and elegant notebook 108 pages and convenient 6 x 9 inches in size high quality binding premium design paperback soft matte finish makes a great gag appreciation graduation gift instead of a boring thank you card this journal will be much more appreciated first published in 1998 this is volume iv of seven in the sociology of mental health series written in 1962 this study looks at of what mental hospitals actually do what problems they face how they use their resources and how their efficiency can be assessed we begin in part i by briefly describing the provision of mental hospitals in england and wales and analysing current trends in hospital and community care together with the arguments for and against the retention of the mental hospital in the context of neoliberalism and global austerity measures health care institutions around the world confront numerous challenges in attempting to meet the needs of local populations examples from africa including ethiopia ghana and congo latin america peru mexico guatemala western europe france greece and the united states illustrate how hospitals play a significant role in the social production of health and disease in the communities where they are many low resource countries have experienced increasing privatization and dysfunction of public sector institutions such as hospitals and growing withdrawal of funding for non profit organizations underlying the chapters in the work of hospitals is a fundamental question how do hospitals function lacking the medications equipment and technologies and personnel normally assumed to be necessary this collection of ethnographies demonstrates how hospital administrators clinicians and other staff in hospitals around the world confront innumerable risks in their commitment to deliver

health care including civil unrest widespread poverty endemic and epidemic disease and supply chain instability ultimately the work of hospitals documents a vast gulf between the idealized mission of the hospital and the implementation of this mission in everyday practice hospitals thus become contested space between policy and practice the book shows readers exactly how to use lean tools to design healthcare work that is smooth efficient error free and focused on patients and patient outcomes it includes in depth discussions of every important lean tool including value stream maps takt time spaghetti diagrams workcell design 5s smed a3 kanban kaizen and many more all presented in the context of healthcare for example the book explains the importance of quick operating room or exam room changeovers and shows the reader specific methods for drastically reducing changeover time readers will learn to create healthcare value streams where workflows are based on the pull of customer patient demand the book also presents a variety of ways to continue improving after initial lean successes methods for finding the root causes of problems and implementing effective solutions are described and demonstrated the approach taught here is based on the toyota production system which has been adopted worldwide by healthcare organizations for use in clinical non clinical and administrative areas with compassion and commitment practicing chaplains draw on a wide range of professional experiences and discuss principles themes and guidelines that have enhanced their ministries these practical and successful approaches are aimed at helping others face the daily professional challenges of health care chaplaincy the issues and responsibilities of chaplaincy work with a variety of patient populations aids sufferers long term care patients stroke victims and the terminally ill are thoroughly explored contributors provide creative and innovative methods of meeting the needs of hospital patients and their families as well as health care personnel such as implementing a volunteer clergy program and establishing a surgical reporting plan this book explores the hospital via organisational ethnography or an approach that involves a mix of fieldwork methods designed to analyse the hospital which also includes participatory observation qualitative interviews and shadowing one way to define a hospital is by its high level of formal organisation resulting in written or digital communication as the main source of communication in patient journals minutes and medical and quality guidelines in contrast in this book the aspects of the informal organisation will be the focus in spite of the many formal regulations of healthcare hospitals are also chaotic organising places where many different groups of people interact in order to negotiate to practice and to make sense of daily work tasks the underlying argument is that in the mundane everyday life of hospitals frontline workers and their interactions with patients and local managers remain at the core of organising hospitals the overall purpose of this book is to report stories back from the field of healthcare demonstrating how people spaces and work as examples of events become important elements of organising hospitals the book will be of interest to students and scholars in and across healthcare management organisation studies ethnography sociology qualitative methods anthropology service management and cultural studies many countries that subscribe to the millennium development goals mdgs have committed to ensuring access to basic health services for their citizens health insurance has been considered and promoted as the major financing mechanism to improve access to health services as well to provide financial risk protection designing public spaces in hospitals illustrates that in addition to their aesthetic function public spaces in hospitals play a fundamental role concerning people s satisfaction and experience of health care the book highlights how spatial properties such as accessibility visibility proximity and intelligibility affect people s behavior and interactions in hospital public spaces based on the authors research the book includes detailed analysis of three hospitals and criteria that can support the design in circulation areas arrival and entrance first point of welcome reception and the interface between city and hospital illustrated with 150 black and white images this open access book demonstrates that while occupation has been used to treat the mentally disordered since the early nineteenth century approaches to its use have varied across different countries and in different time periods comparing how occupation was used in french and english mental institutions between 1918 and 1939 one hundred years after the heyday of moral therapy the book is an essential read for those researching the history of mental health and medicine more generally it provides an overview of the legislation management structures and financial conditions that affected mental institutions in france and england and contributed to their

differing responses to the new theories of occupational therapy emerging from the usa and germany during the interwar period hospitals and medical centers are very complex operations treating thousands of patients not yearly but monthly some patients visit the hospital for routine tests or outpatient imaging services others to give birth many face life threatening emergencies and some will not leave the institution alive so is the daily routine of a modern medical center whether in san marcos texas shanghai china or riyadh saudi arabia important notice the digital edition of this book is missing some of the images or content found in the physical edition critical hospital social work practice sheds light on the fast paced high pressure role of the hospital social worker at a time of public concern over the state of the nhs and the needs of a growing older population the hospital social worker s job is more important than ever yet it is poorly understood and often overlooked by policy makers managers and other professionals employing social theory to make sense of the contemporary context of health and social care this book highlights the vital role played by social workers in planning complex hospital discharges it provides an in depth account of the activities of a typical hospital social work team in the uk drawn from rigorous ethnographic fieldwork and contrasts this with research evidence on hospital social work practices around the world the author points towards exciting new directions for health related social work and social work s potential to develop critical gerontological practice this book will be useful to social work students and practitioners working in hospital settings and with older people in general it will also be of significant value to policy makers and academics who are interested in developing innovative approaches to meeting the needs of the ageing population healthcare kaizen focuses on the principles and methods of daily continuous improvement or kaizen for healthcare professionals and organizations kaizen is a japanese word that means change for the better as popularized by masaaki imai in his 1986 book kaizen the key to japan s competitive success and through the books of norman bodek both of whom contributed introductory material for this book winner of a 2013 shingo research and professional publication award in 1989 dr donald m berwick founder of the institute for healthcare improvement and former administrator of the centers for medicare medicaid services endorsed the principles of kaizen in the new england journal of medicine describing it as the continuous search for opportunities for all processes to get better this book shows how to make this goal a reality healthcare kaizen shares some of the methods used by numerous hospitals around the world including franciscan st francis health where co author joe swartz has led these efforts most importantly the book covers the management mindsets and philosophies required to make kaizen work effectively in a hospital department or as an organization wide program all of the examples in the book were shared by leading healthcare organizations with over 200 full color pictures and visual illustrations of kaizen based improvements that were initiated by nurses physicians housekeepers senior executives and other staff members at all levels healthcare kaizen will be helpful for organizations that have embraced weeklong improvement events but now want to follow the lead of thedacadare virginia mason medical center and others who have moved beyond just doing events into a more complete management system based on lean or the toyota production system it s often said without much reflection that people hate change the experiences shared in this book prove that people actually love change when they are fully engaged in the process get to make improvements that improve patient care and make their day less frustrating and when they don t fear being laid off as a result of their improvements mark graban explains why his new book healthcare kaizen is a great resource for healthcare organizations looking to make improvements on the frontlines youtube com watch v l4jdah03dbo feature youtu be check out a recent entry about this book on the virginia mason medical center blog could this new book help drive your lea hospital social work introduces the reader to the world of medicine and social work as seen through the eyes of actual social workers an essential reference for both students and professionals over 100 social workers in dozens of hospitals were interviewed to provide the reader with first hand experiences and discussions of practice principles policy considerations and theoretical treatments to provide each chapter with a unique blend of theory and practice joan beder a professor of social work and a practicing social worker recently noted an apparent lack of empirical discussion of the actual role and day to day functioning of the medical social worker hospital social work is the result a unique supplemental text for both studying and practicing medical social workers explore the in hospital

evolution of social work with hiv aids patients a history of aids social work in hospitals a daring response to an epidemic presents first hand historical perspectives from frontline hospital social workers who cared for hiv aids patients during the epidemic s beginning in the early 1980s contributors recount personal and clinical experiences with patients families significant others bureaucracies and systems during a time of fear challenge and extreme caution their experiences illustrate the transformation of social work as the development of new programs and treatments increased the lifespan of hiv aids patients a history of aids social work in hospitals portrays the nature of human suffering and teaches how clients deal with adversity and overcome devastating obstacles at the same time this book which while nonfiction reads like a novel opens a window into the world of social work providers working with an illness once considered taboo and now referred to as simply chronic a history of aids social work in hospitals provides you with an easy to understand medical overview of adult and pediatric infectious diseases that often accompany hiv aids and examines the evolution of social work with hospitalized patients during the first twenty years of the pandemic the important roles of social workers in new york san francisco philadelphia and south carolina challenges that resulted from improved medications and longer life expectancy the status of current hiv aids care programs the development of hiv aids case management in emergency room settings the benefits of developing custody planning programs for hiv infected families the challenges of working with perinatally infected adolescents with case studies and thoughtful analysis of the history of city state and national case management responses to the aids crisis a history of aids social work in hospitals is a valuable book for educators students historians beginning mental health practitioners social workers case managers substance abuse counselors and anyone interested in stories of human courage make it part of your collection today the authors of this book set out a system of safety strategies and interventions for managing patient safety on a day to day basis and improving safety over the long term these strategies are applicable at all levels of the healthcare system from the frontline to the regulation and governance of the system there have been many advances in patient safety but we now need a new and broader vision that encompasses care throughout the patient s journey the authors argue that we need to see safety through the patient s eyes to consider how safety is managed in different contexts and to develop a wider strategic and practical vision in which patient safety is recast as the management of risk over time most safety improvement strategies aim to improve reliability and move closer toward optimal care however healthcare will always be under pressure and we also require ways of managing safety when conditions are difficult we need to make more use of strategies concerned with detecting controlling managing and responding to risk strategies for managing safety in highly standardised and controlled environments are necessarily different from those in which clinicians constantly have to adapt and respond to changing circumstances post capitalist society provides an analysis of the transformation of the world into a post capitalist society this transformation which will not be completed until 2010 or 2020 has already changed the political economic social and moral landscape of the world the book reviews and revises the social economic and political history of the age of capitalism and of the nation state it argues that the real and controlling resource and the absolutely decisive factor of production is neither capital nor land nor labor it is knowledge instead of capitalists and proletarians the classes of the post capitalist society are knowledge workers and service workers this book covers a wide range of topics dealing with post capitalist society with post capitalist polity and with new challenges to knowledge itself the focus is on the developed countries on europe on the united states and canada on japan and the newly developed countries on the mainland of asia rather than on the developing countries of the third world the areas of discussion society polity and knowledge are arrayed in order of predictability this book brings together public services policy and public services management in a new way challenging many old ideas in this field and presenting the debate of what critical constitutes when applied to public services policy and management

Making Hospitals Work

2009

a lean action workbook from the lean enterprise academy a affiliate of the lean global network and the lean enterprise institute for the first time making hospitals work provides a practical road map for healthcare leaders seeking to create truly lean hospitals it outlines a clear framework for focusing improvement activities on the most important challenges facing each hospital it uses the same evidence based scientific method as clinicians use to diagnose and treat medical problems to analyze and redesign the core emergency and elective patient journeys from arrival to discharge it opens everyone s eyes to the big win win win opportunities to eliminate unnecessary waiting time for patients to synchronize activities so clinical staff can spend more time caring for patients and to free up capacity by reducing length of stay and cut the overtime and agency budget it also introduces the key new role of the value stream manager in gaining agreement on what needs to be done by whom in every department across the hospital every step described in making hospitals work has been tried and tested in the three years action research that led to this workbook it is the critical breakthrough to take the next steps on the lean healthcare journey

Hospital Ambulatory Care, Making it Work

1983-01-01

lean led hospital design explains how hospitals can be built to increase patient safety and reduce wait times while eliminating waste lowering costs and easing some of healthcare s most persistent problems it supplies a simplified timeline of architectural planning from start to finish to guide readers through the various stages of the lean design development philosophy including lean architectural design and lean work design it includes examples from several real healthcare facility design and construction projects as well as interviews with hospital leaders and architects

Lean-Led Hospital Design

2012-03-16

we work in healthcare an industry focused on quality safety and patient care the stakes can be high and the challenges all too real at times literally a matter of life or death hospital departments demand effective patient flow to operate safely and efficiently we all want and seek to build environments where our people talented trained and motivated healthcare team members can focus on their mission of delivering superior health care and service the systems and processes in place must facilitate rather than hinder the attainment of these goals lean provides a philosophy an approach and effective tools to advance and enhance our work on all levels the book is a compilation of lean experiences and advice from nearly 30 lean experts it covers a broad base of healthcare services within and beyond the walls of the hospital it offers practical tips to help you break down barriers to getting lean in your organization it s the perfect reference book for someone who needs to understand what lean is about how to make it work how to overcome road blocks and how to gain buy in

Making Healthcare Work Better with Lean

2016-08-08

addressing the challenges involved in achieving standard work in health care getting to standard work in health care using twi to create a foundation for quality care describes how to incorporate the most widely used training within industry twi method the job instruction ji training module to facilitate performance excellence and boost emp

Getting to Standard Work in Health Care

2017-09-28

doctors need hospitals and hospitals need doctors then why do they continue to communicate their needs to each other so badly why all the animosity conflict and mistrust in the physician s survival guide for the hospital dr samuel h steinberg an experienced hospital administrator solves this problem by revealing the information needed for each of these groups to be successful in the hospital environment practice administrators will learn skills and information to help them improve their job performance and enhance their standing with their colleagues hospital administrators will learn what physicians need to take care of their patients physicians those just starting their practice as well as the more seasoned will learn the best and most efficient ways to get their hospital work accomplished they will also become skilled at managing their hospital practice thus making it a more enjoyable and rewarding experience step by step the physician s survival guide for the hospital takes you through all of the issues of the physician hospital practice in order to generate better teamwork avoid common pitfalls and mistakes and provide a road map to make the hospital a better place for patients and staff

The Physician's Survival Guide for the Hospital

2008-07-11

lean healthcare can increase patient safety patient and staff satisfaction and profitability through efficiencies and new strategic options it can also help you gain the ability to do more much more with the same or less resources yet most hospitals lean efforts are short lived ineffective and result in an 80 90 failure rate 1 this failure rate is predictable because lean is so frequently misunderstood and misapplied but it s also avoidable an accurate understanding of why lean fails sets the stage for understanding why it doesn t have to in this book terry provides a step by step start to sustainment approach for how to avoid failure and how to lead a successful lean transformation it s written in a style that makes it is easy to understand and written specifically to and for busy hospital leaders terry has included multiple tools that will increase your likelihood of success speed of implementation and your ability to sustain improvements he s provided a template for a lean policy structure an a3 a 5s checklist and 5s board a lean improvement board and a standard work worksheet in all you will benefit from 60 tables illustrations and other ready to use tools with instructions for each if you re ready to lead a lean transformation or simply make measurable improvements to critical processes this book is an outstanding resource don t put it off any longer start now with new insights and a new or renewed commitment to making lean work in your hospital

How to Make Lean Work in Your Hospital

2022-10-21

this unique and engaging open access title provides a compelling and ground breaking account of the patient safety movement in the united states told from the perspective of one of its most prominent leaders and arguably the movement s founder lucian l leape md covering the growth of the field from the late 1980s to 2015 dr leape details the developments actors organizations research and policy making activities that marked the evolution and major advances of patient safety in this time span in addition and perhaps most importantly this book not only comprehensively details how and why human and systems errors too often occur in the process of providing health care it also promotes an in depth understanding of the principles and practices of patient safety including how they were influenced by today s modern safety sciences and systems theory and design indeed the book emphasizes how the growing awareness of systems design thinking and the self education and commitment to improving patient safety by not only dr leape but a wide range of other clinicians and health executives from both the private and public sectors all converged to drive forward the patient safety movement in the us making healthcare safe is divided into four parts i in the beginning describes the research and theory that defined patient safety and the early initiatives to enhance it ii institutional responses tells the stories of the efforts of the major organizations that began to apply the new concepts and make patient safety a reality most of these stories have not been previously told so this account becomes their histories as well iii getting to work provides in depth analyses of four key issues that cut across disciplinary lines impacting patient safety which required special attention iv creating a culture of safety looks to the future marshalling the best thinking about what it will take to achieve the safe care we all deserve captivatingly written with an insider s tone and a major contribution to the clinical literature this title will be of immense value to health care professionals to students in a range of academic disciplines to medical trainees to health administrators to policymakers and even to lay readers with an interest in patient safety and in the critical quest to create safe care

Making it Work--the Amalgamation of Victoria's Hospitals

1992

this timely book provides insight into the changing role of the hospital in the face of technological organizational innovation and ever tightening health budgets james barlow imperial college business school uk this book covers various relevant aspects of the hospital in different states and contexts underlining the importance of business models for future hospitals this publication presents models of care from a historic and a current perspective all authors possess a deep insight into different health care systems not only as scholars but as experts working for world renowned health policy institutions such as the world health organization the world bank or the european observatory for health systems siegfried walch management center innsbruck austria for an organisation like mine representing those involved in the strategic planning of healthcare infrastructure this book provides invaluable insights into what really matters now and for the future in the complex and contentious field of hospital development jonathan erskine european health property network netherlands this book seeks to reframe current policy discussions on hospitals healthcare services turn expensive economic resources people capital pharmaceuticals energy materials into care and cure hospitals concentrate the use and the cost of these resources particularly highly trained people expensive capital and embedded technologies but other areas of health such as public health and primary care seem to attract more attention and affection at least within the health policy community how to make sense of this paradox

hospitals choose or are assigned to deliver certain parts of care packages they are organised to do this via business models these necessarily incorporate models of care the processes of dealing with patients the activity needs to be governed in the widest senses rational decisions need to be taken about both the care and the resources to be used this book pulls these elements together to stimulate a debate

Making Healthcare Safe

2021-05-28

we all die once is a riveting account of the past present and future of american medicine from prenatal care to the end of life this book uses history analysis and dramatic personal experiences to illustrate every major controversy in the healthcare fight starting with the emergency room it guides readers through the modern hospital examining individual cases to show larger truths it chronicles lives saved lives lost and lives caught in the twilight world between the two it shows how modern medicine is shaped by an anarchic array of forces each with its own source focus and interests readers will learn how insurance law and dtc advertising have shaped our medical experience they will see how technology combines with culture to create the false notion of a zero failure rate medical malpractice regulatory boards and excess testing are vividly described in stories showing real life consequences thorough description and argument are fine but the true value of we all die once is in its solutions all the firsthand accounts arguments and history follow a logical course to proposals of sane rational measures that balance imperfections with ideals this isn't a panacea nor is it stuck in socialistic or libertarian philosophies it's a pragmatic way for healthcare to benefit from free market competition allowing most of us to pay affordable prices for humane and personalized service it retains a role for government in healthcare for the poor and needy and returns insurance to its proper role of backup against catastrophe it outlines roles for law and media which would protect both doctors and patients while providing patients with accurate objective information in an atmosphere free of high pressure promotions recent healthcare bestsellers are narrowly focused arguments about a single subject books like betsy mccaughey's decoding the obama health law what you need to know and why obamacare is wrong for america by grace marie turner et al show their limitations in their titles and introductions they are for or against one thing the healthcare law of 2011 we all die once sees obamacare as simply one more stage in the disintegration of american medicine it looks at the whole field from insurance to practice from birth to death it examines what we want medicine to be and how we can work toward that goal in the process it explodes many myths and exposes extremists on all sides to harsh reality tea party enthusiasts and supporters of occupy wall street will love and hate this book each for their own reasons legislators and policymakers will find a comprehensive tool with a complete program that avoids rigid doctrines we all die once takes the impossible quandaries of healthcare and subjects them to the art of the possible readers with an interest in medicine economics or public policy will find it's impossible to put this book down

Understanding Hospitals in Changing Health Systems

2019-11-27

hospitals are a constant presence in the lives of many people almost everyone will visit or go into hospital at some point in their life this can be a confusing experience the environment is strange the daily routine is unfamiliar and it is hard to understand the medical language going into hospital is in many ways like visiting a foreign country this book is your guide to the foreign land of the hospital it provides clear practical information about how

hospitals work who the staff are and the investigations and treatments you may receive the book helps you understand hospital speak by translating it into straightforward english the book has been written by a consultant surgeon a pharmacist and a psychologist who have all worked in hospitals for many years if you are better informed and can understand concepts like choice risk and benefit you can work more effectively with your healthcare team to make the right decisions and you will be better equipped to help yourself and your family you will find this book an invaluable guide to a journey through the hospital

We All Die Once

2012-09-25

this volume reports on a study with two parts the first part focuses on the patient s experience of acute hospital care and the second part examines the factors which influence the use of social work resources in providing services to acute hospital patients the study explores the patients views about the decision making environment in an american acute care hospital the context is the speedy treatment processes and early discharge of patients in the health care system under a managed care regime patients were asked about the treatment and discharge decisions made the disagreements that occurred and the problems they experienced while they were in the hospital and after discharge the patients reported little difficulty with the decision making environment although it was evident that many experienced a high level of difficulty once discharged

Going Into Hospital?

2015-08-07

this handbook is in reference to the book manual of hospital planning and designing which was earlier published by springer nature this handbook on hospital planning and designing is a helpful guide that shows how to build an efficient healthcare project carefully planning and designing hospitals is essential to deliver and effective healthcare facilities it s basically a mix of art science and caring this book highlights the rooms spaces mep service safety security equipment instruments and other support services this book is a summary of the essentials for designers and planners who want to design hospitals architects designers doctors and people who are involved in the designing of hospital will find it useful it helps them make places that work well look nice and care for patients best setting up the hospital project is more than just building it s about creating places where people get better and feel good this book explores everything about planning and designing hospitals in the given chapters from the beginning covering all the departments until the hospital is all set up this book is helpful for experienced architects with new ideas a healthcare worker who wants the best for patients or a student who loves learning about hospitals

Social Work Services and Patient Decision Making

1998

this book develops and assesses a decision making model for resource management in complex work systems in line with the systems engineering method it applies the balanced scorecard to the development of the criteria system for decision making and employs fuzzy linguistics theory to evaluate the alternatives further the book assesses the

application of this model in a hospital that has to decide whether or not to outsource its sterile goods the use of the model opens up a diverse range of fields for decision making in the area of complex work systems

Handbook on Hospital Planning & Designing

2024-03-30

decision making in hospital administration and medical care was first published in 1960 this casebook based on experiences and administrative problems encountered in actual hospital situations will serve as a text for beginning students in graduate programs in hospital administration as course material in allied fields and as a reference work for hospital administrators the case material deals with problem definition determination of needs for hospital facilities establishment of new general hospitals external relations internal relations internal hospital operations hospital adaptation to environmental changes comprehensive and complex cases and curbstome cases most of the cases are derived from the files of james a hamilton association a consulting service

Analysis of Resource Management in Complex Work Systems

2016-08-19

hospitals dominate health care so making hospitals more efficient is crucial to better health care delivery the authors suggest an agenda for research

Decision Making in Hospital Administration and Medical Care

1960

we work at the hospital explores the special skills tools and uniforms needed to be a doctor or nurse the contribution of the hospital service to the wider community is emphasized and children are encouraged to think about what it would be like to be a doctor or nurse themselves the book s playful unpredictable designs and high quality photographs attract and maintain a child s attention and provide opportunities for interaction and discussion helpful ideas are included to assist adults with different ways to use this book nonfiction book features such as a contents page page numbers and index make it a wonderful introductory book to learn about exciting workplaces

Mental Hospitals at Work

1962

teamwork makes the hospital work simple and elegant notebook 108 pages and convenient 6 x 9 inches in size high quality binding premium design paperback soft matte finish makes a great gag appreciation graduation gift instead of a boring thank you card this journal will be much more appreciated

Hospital Management Staffing and Training Issues

1989

first published in 1998 this is volume iv of seven in the sociology of mental health series written in 1962 this study looks at of what mental hospitals actually do what problems they face how they use their resources and how their efficiency can be assessed we begin in part i by briefly describing the provision of mental hospitals in england and wales and analysing current trends in hospital and community care together with the arguments for and against the retention of the mental hospital

We Work at the Hospital

2006

in the context of neoliberalism and global austerity measures health care institutions around the world confront numerous challenges in attempting to meet the needs of local populations examples from africa including ethiopia ghana and congo latin america peru mexico guatemala western europe france greece and the united states illustrate how hospitals play a significant role in the social production of health and disease in the communities where they are many low resource countries have experienced increasing privatization and dysfunction of public sector institutions such as hospitals and growing withdrawal of funding for non profit organizations underlying the chapters in the work of hospitals is a fundamental question how do hospitals function lacking the medications equipment and technologies and personnel normally assumed to be necessary this collection of ethnographies demonstrates how hospital administrators clinicians and other staff in hospitals around the world confront innumerable risks in their commitment to deliver health care including civil unrest widespread poverty endemic and epidemic disease and supply chain instability ultimately the work of hospitals documents a vast gulf between the idealized mission of the hospital and the implementation of this mission in everyday practice hospitals thus become contested space between policy and practice

Teamwork Makes the Hospital Work

2019-12-15

the book shows readers exactly how to use lean tools to design healthcare work that is smooth efficient error free and focused on patients and patient outcomes it includes in depth discussions of every important lean tool including value stream maps takt time spaghetti diagrams workcell design 5s smed a3 kanban kaizen and many more all presented in the context of healthcare for example the book explains the importance of quick operating room or exam room changeovers and shows the reader specific methods for drastically reducing changeover time readers will learn to create healthcare value streams where workflows are based on the pull of customer patient demand the book also presents a variety of ways to continue improving after initial lean successes methods for finding the root causes of problems and implementing effective solutions are described and demonstrated the approach taught here is based on the toyota production system which has been adopted worldwide by healthcare organizations for use in clinical non clinical and administrative areas

Mental Hospitals at Work

2013-07-04

with compassion and commitment practicing chaplains draw on a wide range of professional experiences and discuss principles themes and guidelines that have enhanced their ministries these practical and successful approaches are aimed at helping others face the daily professional challenges of health care chaplaincy the issues and responsibilities of chaplaincy work with a variety of patient populations aids sufferers long term care patients stroke victims and the terminally ill are thoroughly explored contributors provide creative and innovative methods of meeting the needs of hospital patients and their families as well as health care personnel such as implementing a volunteer clergy program and establishing a surgical reporting plan

The Work of Hospitals

2022-03-18

this book explores the hospital via organisational ethnography or an approach that involves a mix of fieldwork methods designed to analyse the hospital which also includes participatory observation qualitative interviews and shadowing one way to define a hospital is by its high level of formal organisation resulting in written or digital communication as the main source of communication in patient journals minutes and medical and quality guidelines in contrast in this book the aspects of the informal organisation will be the focus in spite of the many formal regulations of healthcare hospitals are also chaotic organising places where many different groups of people interact in order to negotiate to practice and to make sense of daily work tasks the underlying argument is that in the mundane everyday life of hospitals frontline workers and their interactions with patients and local managers remain at the core of organising hospitals the overall purpose of this book is to report stories back from the field of healthcare demonstrating how people spaces and work as examples of events become important elements of organising hospitals the book will be of interest to students and scholars in and across healthcare management organisation studies ethnography sociology qualitative methods anthropology service management and cultural studies

The Lean Healthcare Handbook

2021-04-29

many countries that subscribe to the millennium development goals mdgs have committed to ensuring access to basic health services for their citizens health insurance has been considered and promoted as the major financing mechanism to improve access to health services as well to provide financial risk protection

Making Chaplaincy Work

2014-07-10

designing public spaces in hospitals illustrates that in addition to their aesthetic function public spaces in hospitals play a fundamental role concerning people's satisfaction and experience of health care the book highlights

how spatial properties such as accessibility visibility proximity and intelligibility affect people s behavior and interactions in hospital public spaces based on the authors research the book includes detailed analysis of three hospitals and criteria that can support the design in circulation areas arrival and entrance first point of welcome reception and the interface between city and hospital illustrated with 150 black and white images

Making Sense of Organizational Change and Innovation in Health Care

2019-09-20

this open access book demonstrates that while occupation has been used to treat the mentally disordered since the early nineteenth century approaches to its use have varied across different countries and in different time periods comparing how occupation was used in french and english mental institutions between 1918 and 1939 one hundred years after the heyday of moral therapy the book is an essential read for those researching the history of mental health and medicine more generally it provides an overview of the legislation management structures and financial conditions that affected mental institutions in france and england and contributed to their differing responses to the new theories of occupational therapy emerging from the usa and germany during the interwar period

Health Insurance Handbook

2012-01-18

hospitals and medical centers are very complex operations treating thousands of patients not yearly but monthly some patients visit the hospital for routine tests or outpatient imaging services others to give birth many face life threatening emergencies and some will not leave the institution alive so is the daily routine of a modern medical center whether in san marcos texas shanghai china or riyadh saudi arabia important notice the digital edition of this book is missing some of the images or content found in the physical edition

Designing Public Spaces in Hospitals

2016-04-14

critical hospital social work practice sheds light on the fast paced high pressure role of the hospital social worker at a time of public concern over the state of the nhs and the needs of a growing older population the hospital social worker s job is more important than ever yet it is poorly understood and often overlooked by policy makers managers and other professionals employing social theory to make sense of the contemporary context of health and social care this book highlights the vital role played by social workers in planning complex hospital discharges it provides an in depth account of the activities of a typical hospital social work team in the uk drawn from rigorous ethnographic fieldwork and contrasts this with research evidence on hospital social work practices around the world the author points towards exciting new directions for health related social work and social work s potential to develop critical gerontological practice this book will be useful to social work students and practitioners working in hospital settings and with older people in general it will also be of significant value to policy makers and academics who are interested in developing innovative approaches to meeting the needs of the ageing population

Work and Occupation in French and English Mental Hospitals, c.1918-1939

2023-01-01

healthcare kaizen focuses on the principles and methods of daily continuous improvement or kaizen for healthcare professionals and organizations kaizen is a japanese word that means change for the better as popularized by masaaki imai in his 1986 book kaizen the key to japan s competitive success and through the books of norman bodek both of whom contributed introductory material for this book winner of a 2013 shingo research and professional publication award in 1989 dr donald m berwick founder of the institute for healthcare improvement and former administrator of the centers for medicare medicaid services endorsed the principles of kaizen in the new england journal of medicine describing it as the continuous search for opportunities for all processes to get better this book shows how to make this goal a reality healthcare kaizen shares some of the methods used by numerous hospitals around the world including franciscan st francis health where co author joe swartz has led these efforts most importantly the book covers the management mindsets and philosophies required to make kaizen work effectively in a hospital department or as an organization wide program all of the examples in the book were shared by leading healthcare organizations with over 200 full color pictures and visual illustrations of kaizen based improvements that were initiated by nurses physicians housekeepers senior executives and other staff members at all levels healthcare kaizen will be helpful for organizations that have embraced weeklong improvement events but now want to follow the lead of the mason medical center and others who have moved beyond just doing events into a more complete management system based on lean or the toyota production system it s often said without much reflection that people hate change the experiences shared in this book prove that people actually love change when they are fully engaged in the process get to make improvements that improve patient care and make their day less frustrating and when they don t fear being laid off as a result of their improvements mark graban explains why his new book healthcare kaizen is a great resource for healthcare organizations looking to make improvements on the frontlines youtube com watch v l4jdah03dbo feature you tube check out a recent entry about this book on the virginia mason medical center blog could this new book help drive your lea

Hospitals: What They Are and How They Work

2011-08-25

hospital social work introduces the reader to the world of medicine and social work as seen through the eyes of actual social workers an essential reference for both students and professionals over 100 social workers in dozens of hospitals were interviewed to provide the reader with first hand experiences and discussions of practice principles policy considerations and theoretical treatments to provide each chapter with a unique blend of theory and practice joan beder a professor of social work and a practicing social worker recently noted an apparent lack of empirical discussion of the actual role and day to day functioning of the medical social worker hospital social work is the result a unique supplemental text for both studying and practicing medical social workers

Job Descriptions and Organizational Analysis for Hospitals and Related Health Services

1952

explore the in hospital evolution of social work with hiv aids patients a history of aids social work in hospitals a daring response to an epidemic presents first hand historical perspectives from frontline hospital social workers who cared for hiv aids patients during the epidemic s beginning in the early 1980s contributors recount personal and clinical experiences with patients families significant others bureaucracies and systems during a time of fear challenge and extreme caution their experiences illustrate the transformation of social work as the development of new programs and treatments increased the lifespan of hiv aids patients a history of aids social work in hospitals portrays the nature of human suffering and teaches how clients deal with adversity and overcome devastating obstacles at the same time this book which while nonfiction reads like a novel opens a window into the world of social work providers working with an illness once considered taboo and now referred to as simply chronic a history of aids social work in hospitals provides you with an easy to understand medical overview of adult and pediatric infectious diseases that often accompany hiv aids and examines the evolution of social work with hospitalized patients during the first twenty years of the pandemic the important roles of social workers in new york san francisco philadelphia and south carolina challenges that resulted from improved medications and longer life expectancy the status of current hiv aids care programs the development of hiv aids case management in emergency room settings the benefits of developing custody planning programs for hiv infected families the challenges of working with perinatally infected adolescents with case studies and thoughtful analysis of the history of city state and national case management responses to the aids crisis a history of aids social work in hospitals is a valuable book for educators students historians beginning mental health practitioners social workers case managers substance abuse counselors and anyone interested in stories of human courage make it part of your collection today

Critical Hospital Social Work Practice

2020-04-19

the authors of this book set out a system of safety strategies and interventions for managing patient safety on a day to day basis and improving safety over the long term these strategies are applicable at all levels of the healthcare system from the frontline to the regulation and governance of the system there have been many advances in patient safety but we now need a new and broader vision that encompasses care throughout the patient s journey the authors argue that we need to see safety through the patient s eyes to consider how safety is managed in different contexts and to develop a wider strategic and practical vision in which patient safety is recast as the management of risk over time most safety improvement strategies aim to improve reliability and move closer toward optimal care however healthcare will always be under pressure and we also require ways of managing safety when conditions are difficult we need to make more use of strategies concerned with detecting controlling managing and responding to risk strategies for managing safety in highly standardised and controlled environments are necessarily different from those in which clinicians constantly have to adapt and respond to changing circumstances

Healthcare Kaizen

2012

post capitalist society provides an analysis of the transformation of the world into a post capitalist society this transformation which will not be completed until 2010 or 2020 has already changed the political economic social and moral landscape of the world the book reviews and revises the social economic and political history of the age of capitalism and of the nation state it argues that the real and controlling resource and the absolutely decisive

factor of production is neither capital nor land nor labor it is knowledge instead of capitalists and proletarians the classes of the post capitalist society are knowledge workers and service workers this book covers a wide range of topics dealing with post capitalist society with post capitalist polity and with new challenges to knowledge itself the focus is on the developed countries on europe on the united states and canada on japan and the newly developed countries on the mainland of asia rather than on the developing countries of the third world the areas of discussion society polity and knowledge are arrayed in order of predictability

Job Descriptions and Organizational Analysis for Hospitals and Related Health Services

1970

this book brings together public services policy and public services management in a new way challenging many old ideas in this field and presenting the debate of what critical constitutes when applied to public services policy and management

Job Descriptions and Organizational Analysis for Hospitals and Related Health Services, Prepared in Cooperatin with the American Hospital Association; Revised Edition 1971

1971

Hospital Social Work

2013-01-11

A History of AIDS Social Work in Hospitals

2012-11-12

Safer Healthcare

2016-01-19

Post-Capitalist Society

2013-10-22

Making Public Services Management Critical

2010-02-02

Making Healthcare Green

2019-09-06

- [757 technical guide \(2023\)](#)
- [human anatomy and physiology marieb 11th edition Copy](#)
- [organizational behavior robbins 13th edition kopeck \(2023\)](#)
- [economics student workbook john sloman here \[PDF\]](#)
- [paper money container templates Copy](#)
- [storia economica del mondo 2 .pdf](#)
- [machine learning the art and science of algorithms that make sense of data Copy](#)
- [syllabus other guide lines directorate general of Full PDF](#)
- [harley davidson softail models workshop service repair manual 1991 1992 \(Read Only\)](#)
- [criminology information for a paper \(PDF\)](#)
- [mazda b2500 diesel workshp \(2023\)](#)
- [sex puberty and all that stuff one shot \(PDF\)](#)
- [workbook 7a discovering mathematocs common core 7a \(Read Only\)](#)
- [inxs story to story the official autobiography \(Download Only\)](#)
- [committed love story elizabeth gilbert .pdf](#)
- [2007 gmc sierra owners pdf manual \(Read Only\)](#)
- [divergent chapter questions \(PDF\)](#)
- [jaguar f pace Full PDF](#)
- [cold blooded \(2023\)](#)
- [2nd grade guided reading \(2023\)](#)
- [mambo italiano michael buble pdf \(PDF\)](#)
- [cables wires photovoltaic cable solutions for \(2023\)](#)
- [statistics for criminology and criminal justice \(Read Only\)](#)
- [handcuffs kisses and awkward situations olivia harvard Full PDF](#)
- [ford fiesta tdc diesel repair manual katzenore \(PDF\)](#)
- [principles of services marketing adrian palmer dornet Copy](#)
- [examples of using footnotes in a paper .pdf](#)
- [rozabal line pdf yoschy \(2023\)](#)