

Free download Finding the right words perfect phrases to personalize your greeting cards (2023)

Finding the Right Words Finding the Right Words for the Holidays Remember What Your Mamas Taught You The Hidden Treasure Book BUSINESS ETIQUETTE (EasyRead Super Large 18pt Edition) A New Look at Growing Older The Art of Prompts 2 \$100M Leads: How to Get Strangers To Want To Buy Your Stuff Information Technology Digest Popular Photography - ND Cognitive-Behavioral Therapy E-Mail Marketing For Dummies Writing Copy For Dummies Effective Communication at Work BUSINESS ETIQUETTE (EasyRead Super Large 24pt Edition) From Doubt to Dollars: Unleash Your Full Profit Potential in the Hospitality Industry Don't Forget Your Keys Connecting with Students Write the Right Words Local Online Advertising For Dummies How to Say It® at Work You Don't Need an MBA to Make Millions Closing the Attitude Gap Working Mother Business Etiquette Absolute Beginner's Guide to Computer Basics Working Mother The Complete Photo Guide to Cardmaking Popular Photography - ND Skype Me! From Single User to Small Enterprise and Beyond The Little Digital Camera Book ColdFusion MX Developer's Handbook One-of-a-Kind Wedding Faux Florals and Candles One-of-a-Kind Handmade Weddings Advancing in Enlightenment The Online Business Guide How's Everything? the Ultimate Guide for All Waiters and Waitresses Who Want to Dramatically Increase Their Tips BUSINESS ETIQUETTE (EasyRead Edition) The Complete Idiot's Guide to the Right Words for Any Occasion Selling Big

Finding the Right Words 2009-11-24

showing someone you care begins with finding the right words here you'll find more than three dozen ways to say happy birthday welcoming words for new family members even pets thoughtful condolences for personalizing sympathy cards congratulatory wishes for weddings and anniversaries helpful hints to simplify card sending a monthly calendar for birthdays and anniversaries and more in this book of indispensable phrases for all occasions you'll never be at a loss for words again

Finding the Right Words for the Holidays 2007-11-01

sharing the most joyous times of the year begins with finding the right words for the holidays here you'll find warmhearted and humorous greetings for christmas hanukkah and kwanzaa cards more than six dozen ways to say happy new year famous holiday quotations tips for making card writing a pleasure rather than a chore suggestions for creating the perfect year end family newsletter practical hints for simplifying card sending a special section for your holiday card mailing lists and more tis the season to celebrate with one another by using all the right words

Remember What Your Mamas Taught You 2005-11

remember what your mamas taught you provides a unique way of looking at customer service author brenda hill brings over 20 years of experience providing quality customer service to many customers remember what your mamas taught you provides valuable information in a humorous easy to understand format that helps you to remember what you've already been taught many years ago by one of your greatest teachers your mamas see how negative perceptions about customer service has affected your treatment of others dissolve negative perceptions about customer service understand the true meaning of customer service if you want to discover the key to delivering extraordinary customer service consistently and effortlessly remember what your mamas taught you is definitely the resource you need

The Hidden Treasure Book 2006-04

the art of prompts 2 has hundreds of examples and prompt tips to help you create beautiful illustrations comics greeting cards stories articles and so much more with generative ai you don't need to be an expert the book comes with easy to use tools to help you save experiment and share your prompts with livebook and instantly publish your creations online with the visual prompt maker story maker comics maker image maker and more this book is a great resource for anyone interested in digital art creativity writing and artificial intelligence includes hundreds of illustrations and tips on making beautiful digital art with all modern ai models google gemini openai midjourney and more enjoy browsing through a gallery of hundreds of illustrations made with prompts try them yourself and have fun make beautiful art and content easily includes easy to use online tools and

200 beautiful illustrations and tested prompts you can copy and paste to jump start creating artwork instantly or experiment live with livebook learn to instantly create professional digital art for your projects books documentation research or business illustrations stories comics greeting cards articles what s so special about this book it explains how to make prompts to generate art and creative content a very useful skill for any artist or hobbyist making art with powerful artificial intelligence tools enjoy browsing through a gallery of hundreds of illustrations made with prompts and have fun easy to follow and well structured the book is well structured so you can quickly find your genres or styles of illustrations or artwork and use hints guidance and copy paste prompts that i tested while working on this book or use livebook included to create prompts notebooks and more save time and start with best practices creating a great artwork with artificial intelligence takes time the book provides best practices and tested prompts to get started quickly what is a prompt a prompt is a loosely defined input like a phrase or instruction that tells a i what to do the art of creating prompts is just like the art of talking to people if you re skilled in this art you ll get fantastic results more creative ai resources what s new in this book besides lots of new prompt tips each prompt in this book is available online on livebook a new resource where you can keep and share your prompts play experiment make articles posts illustrations books websites and more livebook helps you creating content based on just your ideas no special skills necessary and provides a content management platform for generative ai with lots of easy to use generative ai tools built in the visual prompt maker comics maker greeting card maker story makers and tons of templates as part of the prompt mania prompt garden ta da meet the prompt maker one of the new tools included in livebook simplifies prompt engineering shortening the path from your ideas to content the tool will automatically make awesome visual and text prompts for you saving you typing and time from a single idea prompts made by livebook prompt maker fit any transformer and significantly improve the output quality for google openai midjourney and other models also in the book multi modal prompts for video images text and more while the first art of prompts book focused purely on imaging and art i decided to include more tips in this book that also cover text and videos so in addition to vision and images in this book you ll find entirely new comics text and conversation sections including google tools and new models like multi modal gemini that explains the art of getting what you want from machines and artificial intelligence this book is to make anyone productive with ai you don t need to be a data scientist to use methods and tools i share here i recommend checking books in this series for the background of many methods explained here livebook for business brings a comprehensive generative ai solution for businesses teams and organizations for example at the us olympic and paralympic committee livebook powers ai coaching that teams and coaches as part of long term team usa readiness program for la olympics 2028 it is the first ever content management system cms designed from the ground up to work with generative ai livebook generative ai kiosk had been installed at the computer history museum in silicon valley next to the first computers and processors entertaining visitors with generative stories hope you enjoy this book learn and have fun

BUSINESS ETIQUETTE (EasyRead Super Large 18pt Edition) 2000

you can get 2x 10x or 100x more leads than you currently are without changing anything about what you sell this book contains the playbooks that took me from sleeping on my gym floor to owning a portfolio of companies that generate 200 000

000 per year in under a decade wanna know the biggest difference between those two time periods how many leads i was getting the problem is most business owners don t know how to get leads i wrote this book to solve your leads problem today our companies generate 20 000 new leads per day across sixteen different industries and they do it using the eight never go hungry playbooks inside once you see them you can t unsee them they re so powerful they work without your permission inside you will find the easiest way to get another five customers tomorrow the hook retain reward system to transforms content into leads the 6 part ad framework that gets more people especially strangers to want what you sell the one question that immediately turns any stranger no matter how cold into a hot lead the 7 direct referral methods responsible for 30 of my sales the affiliate playbook that gets hundreds of other businesses to advertise your stuff for free the agency agreement that gets them to teach you their lead getting secrets at no cost the how to get people off the streets and getting you leads in under 2 weeks framework and everything else that got our companies boatloads of leads fast and the best part is you can use these playbooks to get more leads within an hour of reading this book you just have to know where to look and the first place is inside if you want to get more leads for your business then add to cart use its contents and see for yourself

A New Look at Growing Older 2023-08-19

cognitive behavioral therapy theory into practice provides a formal translation of cbt theory in practice by addressing how to apply core competencies for therapists psychologists serving mental health clients this book is designed for graduate students in training and mental health professionals who want to learn the basic foundations of applied cbt but it is also an invaluable resource for experienced practitioners looking to improve their skills adam m volungis reviews the most common and pertinent cbt skills necessary for most clients encountered in practice from establishing a sound therapeutic alliance and structuring sessions to modifying negative automatic thoughts and behavioral exposure each skill is first presented with a sound evidence based rationale and then followed by specific steps most of the cbt skills covered are accompanied by therapist client therapy dialogue vignettes and many hours of supplemental videos worksheets for clinical use and powerpoints which can be accessed on the companion website each chapter also includes discussion questions and activities that provide the opportunity for students to practice each cbt skill individually or with peers while tables and figures conceptualize and summarize key themes and skills

The Art of Prompts 2 1992

updated to reflect the hottest new trends technologies and strategies much has happened in e mail marketing since the first edition of this book appeared in 2007 with the dramatic rise of social media and mobile devices there are more ways than ever to target campaigns and maximize your e mail marketing dollars the new edition of this helpful book is full of practical advice whether you re an enterprise level marketer using a third party e mail marketing company or small business owner handling everything yourself helps you map out an e mail marketing strategy with reachable objectives simplifies the process of list building message creation and results tracking offers legal guidance so you stay compliant with anti spam laws shows you how

2023-01-02

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to deliver your message and incorporate social media explains how to track and interpret results includes the top ten things you should not put in your messages and much more get more out of your e mail marketing campaigns with this easy to follow guide

\$100M Leads: How to Get Strangers To Want To Buy Your Stuff 1945-01

tips on writing to consumers and business to business create captivating results oriented sales generating copy need to produce winning copy for your business this fast fun guide takes you through every step of a successful copywriting project from direct mail print ads and radio spots to sites articles and press releases you ll see how to gather crucial information before you write build awareness land sales and keep customers coming back for more discover how to write compelling headlines and body copy turn your research into brilliant ideas create motivational materials for worthy causes fix projects when they go wrong land a job as a copywriter

Information Technology Digest 2018-08-10

maximize your success with unbeatable communication elevate business emails with 15 essential templates conquer the professional world now in the competitive business landscape communication is your game changer seeking recognition respect and an unbeatable career it all begins by mastering effective communication at work introducing effective communication at work 15 essential email templates for business communication your go to guide for outpacing competitors say goodbye to confusion missed opportunities and wasted time equipped with our dynamic templates craft compelling emails that command attention and lead to triumph why settle for average when greatness awaits rise above the ordinary establishing yourself as an unstoppable force our proven methods transform you into a skilled expert leaving others amazed no more stumbling with our expert guidance radiate confidence professionalism and respect in every word

Popular Photography - ND 2011-03-16

from doubt to dollars unleash your full profit potential in the hospitality industry dives into the world of hospitality and service industry reveals the secrets to unlocking your full gratuity potential written by experienced hospitality behavior professional gordon wat this book provides an array of innovative techniques to maximize your tip earnings no matter what role you play in the hospitality or service industry from doubt to dollars unleash your full profit potential in the hospitality industry examines how to make a lasting impression with customers how to increase customer loyalty and how to create a positive work environment additionally this book provides practical advice and strategies for dealing with difficult customers handling customer complaints and increasing sales or in this case tips with its comprehensive approach from doubt to dollars is the perfect guide for anyone looking to maximize their tip earnings in the hospitality industry whether you re a waiter bartender host doorman bellman or waitress this book will provide you with the tools and resources to take your hospitality career to the

2023-01-02

5/14

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next level with its insightful advice and easy to follow guidance from doubt to dollars will help you unlock your full profit potential and become a successful hospitality professional

Cognitive-Behavioral Therapy 2011-05-04

you are being evaluated on factors that go beyond your technical abilities personality or past performance to get through certain doors you need to know how to communicate and perform confidently in any situation barbara b bergstrom a recognized authority on executive presence and international protocol knows how to succeed every week business executives throughout the country read her syndicated column executive etiquette to gain advantages over their competitors now you can also benefit from her insider knowledge get ready to discover why doors only open for some people how to determine the right thing to say leadership building techniques the power of professional packaging and most importantly how to acquire the right keys you choose your behavior so you determine the consequences make a conscious decision to join the successful people who are unlocking doors it s as simple as knowing how to stand out from the competition and do the right things

E-Mail Marketing For Dummies 2023-09-03

how many teachers take the time to connect with students on a personal level how do you find the time anyway teachers who manage to transcend the normal student teacher relationships can benefit everyone in school particularly the challenging students and along the way prevent school violence support school safety improve school climate and promote learning in a time of an increasingly rigid zero tolerance of the slightest hint of violence which results in automatic suspension or expulsion allen n mendler calls for a more caring flexible approach to school safety connecting with students outlines dozens of positive strategies for bridging the gap between teacher and student through personal academic and social connections easily tailored to any learning environment the activities and guidelines provide you with the tools you need in the classroom from the h h greeting to the 2 x 10 method and the 4h think aloud and paradoxical strategies as both teachers and administrators alter their own attitudes and behavior they learn to listen to students and accommodate their needs the end result will be lasting relationships that can foster deeper understanding and growth for educators and students alike in this book you will discover ways to stay optimistic and persistent and see your students as having something to teach you note this product listing is for the adobe acrobat pdf version of the book

Writing Copy For Dummies 2023-09-23

a warm and practical guide to writing the perfect card message are you at a complete loss for words when a birthday card or congratulatory card circulates at the office when was the last time you mailed a thinking of you card to a faraway family member just to say hello what should you write to a grieving friend how do you comfort a colleague in a time of need every greeting card needs a personal handwritten message to make it complete in this comprehensive encouraging guide journalist
2023-01-02 **6/14** spike lee finding the story and forcing the issue modern filmmakers

and lifestyle expert sandra lamb offers a wealth of advice inspiration and examples for anyone who wants to add the perfect personal touch to their card messages as well as anyone who wants to know the etiquette of when and what to write something as small as a heartfelt message on a greeting card can help remedy our hectic e mail dependent lives lamb provides tips and sample messages for every occasion under the sun both happy and somber thank you birthday birth and adoption condolence and explains the meanings of possibly unfamiliar holidays and religious rituals to aid in the writing of appropriate messages this personal indispensable guide will help you rekindle the joy of putting pen to paper and truly connect with loved ones and friends

Effective Communication at Work 2010-04

kick your local online advertising into high gear with this friendly timely guide add the newest means of advertising your business into your marketing mix by developing an online advertising strategy this get down to business guide will show you how written by executives from yodle a new york based firm specializing in online advertising this book reveals the best and brightest ways to get the word out from creating a presence that draws visitors to using seo to jumping boldly into social media advertising online advertising market is estimated to grow to 10 19 billion by 2011 and you ll want your business to be part of this huge shift explores how to research your audience set goals and build a plan provides steps and tips on creating an effective presence and landing pages then covers how to drive visitors to your site with search engine optimization adwords e mail blasts and social media marketing examines blogs chat rooms video and other ways to win customers don t miss the free offer from yodle that comes with this practical guide

BUSINESS ETIQUETTE (EasyRead Super Large 24pt Edition) 2001

a fully revised edition of the bestselling communication tool this revised edition includes new advice on the latest developments in the workplace since the book s initial publication ten years ago along with a new chapter on digital communication each original chapter includes a discussion of topics such as diversity issues team building green business and more in addition the revision includes a new chapter on the art of the effective argument with a step by step emphasis on building a persuasive case and acquiring the skills necessary for disagreeing without being disagreeable

From Doubt to Dollars: Unleash Your Full Profit Potential in the Hospitality Industry 2010-05-11

practical advice on how to start and run a successful business including information on the real estate market and cultivating personal relationships

Don't Forget Your Keys 2010-03-16

veteran educator and best selling author baruti kafele offers strategies for motivating students from diverse backgrounds to become passionate about learning

Connecting with Students 2008-10-07

the magazine that helps career moms balance their personal and professional lives

Write the Right Words 2005

discover the habits that distinguish true business professionals and how to make a great impression on customers clients and colleagues many people invest in their careers yet have no clue how to set themselves apart from their competition this guide from the author of what self made millionaires do that most people don t reveals the unwritten and unspoken rules of success it gives new hires and seasoned executives alike nearly effortless strategies for avoiding mistakes that hold you back and climbing that slippery ladder of success you ll learn appropriate ways to introduce two people whose names you ve forgotten ask for some of your boss s time manage coworkers who drop into your office on a moment s notice handle being put on the spot in a meeting play the corporate hierarchy game with your boss and other higher ups deal with international hosts colleagues and customers and much more

Local Online Advertising For Dummies 2013

from cd burners to digital cameras and pdas this non technical illustrated book shows new computers users how to set up their computer hardware find their way around the windows xp desktop learn to use essential software programs and get connected to and start using the internet

How to Say It® at Work 2007-12

the magazine that helps career moms balance their personal and professional lives

You Don't Need an MBA to Make Millions 2010-03-20

handmade cards are gifts creative expressions keepsakes and relationship builders beneath the cardstock and embellishments is deep emotion from the card maker encouragement celebration commemoration and love unlike many store bought cards

2023-01-02

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that are thrown away handmade cards are cherished and displayed they spark connections express feelings evoke laughter and warm the hearts of friends relatives and coworkers there s joy in the process of creating as well as in giving and receiving handmade cards the complete photo guide to cardmaking is the ultimate resource on card making all paper crafting techniques that can be employed for card making are thoroughly covered including a comprehensive description of paper types available folding options and techniques coloring and image transfer methods and adding embellishments inside you ll also find methods for using a computer to design and print cards more than 80 projects give you lots of ideas and inspiration to create cards of your own using the techniques you ve learned unique envelope templates and a helpful source list are included expert paper crafter judi watanabe provides you with a one stop reference for making cards for any occasion this book includes step by step photographed instructions for a wide range of techniques as well as projects to accompany each area of card making full of gorgeous cards the complete photo guide to cardmaking explores a wide range of techniques and end products making it a valuable reference for any crafter so when the mood strikes use the artistry you ve learned to create personalized greetings for everyone you know

Closing the Attitude Gap 2004

this book is divided into four parts part i begins with several chapters on the basics of skype here the reader learns how to install and configure skype on several platforms including windows max osx linux and pocketpc the reader will also learn how to begin making voice over ip calls immediately part ii deals with the more advanced features of skype here the reader learns how to use skype on new skype ready cell phones use skype for more advanced business oriented tasks such as scheduling and file transfers as well as using skypeout part iii discusses how to integrate skype with third party networking communication and security devices such as routers firewalls and mail servers as well as using the brand new skype for business part iv covers the skype application programming interface plug ins add ons and third party tools here the reader learns to develop and customize their own applications using the new powerful skype api skype has over 70 000 0000 users worldwide and 13 forums with over 25 000 members skype s application programming interface api allows users to develop their own applications and customize skype with the information found in this book makrus daehne is one of the most recognized and respected authorities on skype and he is the forum moderator on the skype site

Working Mother 2007-12

the little digital camera book is written to serve the needs of those accustomed to traditional point and click cameras presented in a clear friendly style this book covers everything new users need to know to purchase a camera how to get the best quality image and how to share that image in print email and the

Business Etiquette 2016-02-01

coldfusion is an extremely powerful web development tool despite its short initial learning curve attributed to its accessible html like tag based syntax it provides sophisticated content management solutions for large scale enterprises this has never been truer than it is now since the release of coldfusion mx to take advantage of this power you must step outside the box to learn skills as diverse as application design and services development topics addressed only briefly if at all in standard coldfusion tutorials and reference books coldfusion mx developer s handbook teaches you what you need to broaden your coldfusion skills and become a fully capable enterprise developer inside 13 coldfusion experts provide highly detailed advanced instruction that will save you countless headaches and let you squeeze every last drop of functionality from the newest release you ll master database integration techniques involving advanced sql queries stored procedures and database upsizing you ll take advantage of mx s improved integration with other technologies incorporating flash using flash remoting and capitalizing on full xml support to create services in your custom coding you ll build and deploy java and c extensions and wirelessly extend coldfusion s reach with components that talk to wap and wml clients all this comes wrapped in practical hard to find advice for managing your content and applications and optimizing performance large applications with heavy traffic need speed and efficiency and you get that with performance turning load balancing and caching if you re working in a clustered environment you need to understand state management no matter what your situation you ll benefit from in depth coverage of application security debugging and coding methodology using fusebox every chapter is packed with the technical knowledge to give you what you need to create serious solutions you might find that one particular chapter alone is worth the cost of the book because of the time and frustration it will save you most readers however will use various parts of this book at different times depending on the constantly changing challenges faced by enterprise programmers the mission of this book is to provide the extra skills you need to be a successful coldfusion developer in today s demanding and expanding environment

Absolute Beginner's Guide to Computer Basics 1945-01

a book for the crafty bride to be includes projects for centerpieces candlelit walkways accessories for flower girls and ring bearers scrapbooks table favors save the dates and invitations

Working Mother 2005-12-12

advancing in enlightenment contains forty four years of metaphysical study of the most profound channeled teachings from five of americas teachers with the highest integrity with seven simple chapters this book combines the wisdom of the ages to master the physical reality that surrounds you to personally improve your life spiritual knowledge allows one to manifest the life of ones dreams in balance with inner peace while projecting that peaceful state out to the rest of world

The Complete Photo Guide to Cardmaking 2003

from online marketing strategies and development methods to the philosophy of digital thinking the online business guide gives you all the tools you need when starting a new business i recommend with confidence and great pleasure the book the online business guide written by mr victor marcoianu whom i have known for over 5 years during which time we carried out professional activities and education together the online business guide explains in detail what steps need to be followed to launch and promote a business in the digital environment especially in the current conditions in which most businesses go to the online environment associate professor eng iustin priescu phd during my years as a software developer and marketing manager i have promoted many businesses online and helped create many successful brands i had the opportunity to work with businesses in a wide range of fields from local businesses to the marketing of laboratory products music bands well known authors and beauty salons to universities online malls and amusement parks the sendesign activity takes place all over the globe in romania in europe in australia in the usa etc thus i had the opportunity to face many problems either technical human or psychological nature based on experience in software development digital marketing and branding i wrote the online business guide to help you grow and reach your audience the book is addressed to you if you are just opening a business or you are a person of interest and you want to promote yourself in the online environment originally published episodically on the sendesign blog the information is gathered adjusted and completed in an easy and easily digestible format to read this guide you do not need advanced technical knowledge but only patience ambition and curiosity the guide does not go into programming details and is not a tutorial on creating a website here are listed and described the methods and principles needed to create an online presence of course any marketing or programming skill is welcome by reading the online business guide you will accumulate basic notions and vital techniques to create an online marketing plan you will find out what you need to know when ordering or creating a website in the design of a logo in the creation of social media pages and your image in the online environment we will also address methods of popularizing and increasing website traffic and customer perception of the brand we will explore innovative ways to cover as wide a segment of the market as possible and turn your brand into 21st century technology why you need a mobile app and what can you create to keep up with the competition in conclusion i will talk about how to think online and how you should behave in the digital environment in terms of my experiences with customers over the years the philosophy of success common mistakes and the abyss of the lack of trust

Popular Photography - ND 2006-02-20

how s everything have you ever wondered why as a waiter or waitress you always ask the question how s everything after serving meals to your customers the how s everything question is asked virtually every time an entree is served so much so that diners tend to ignore it as a serious enquiry 95 of the times you ask the question it s immediately closed by your diner who responds with fine a mean nothing one syllable word and you walk away this scenario is a crucial lost opportunity for increasing your tip every single time you ask the question by saying how s everything to your diners you are sabotaging all your previous good efforts to obtain a generous tip from your very first meeting with them why not use this occasion to

enhance your chances of a satisfying gratuity not reduce them follow the strategies outlined in this book and you will increase your tips dramatically at no cost to you it will take only a little extra thought accept my challenge to eliminate the how s everything question from your work style and you will immediately realize an increase in income not to mention an increase in job fulfillment now that s a deal as for your diners don t worry they will quite happily increase your gratuities provided of course they receive the type of superlative customer service that will make their dining experience much more enjoyable

Skype Me! From Single User to Small Enterprise and Beyond 2008

what to say and how to say it birthdays funerals marriages divorces each of these occasions require a personal response often in the form of a note but finding the appropriate phrase or sentiment to convey is often difficult with over 250 sample notes for nearly every occasion and dozens of tips this is the perfect book to help readers express their feelings to friends relatives and loved ones a must have reference for any home includes over 250 sample notes

The Little Digital Camera Book 2011-02

showcasing the client alignment process this book details steps for reorienting a company to expertly align plans and activities to the specific goals and objectives of large clients the best business results are products of a company s successful utilization of a well planned system developed over the course of 24 years of testing and refining selling big growing your business within large companies details just such an approach to creating and growing business within large companies the client alignment process is a highly specific entirely proven method for improving business development skills an approach that is so clear and succinct anyone seeking to successfully develop business with large companies can benefit the process is organized around the four stages of business development lead generation prospect generation client generation and loyal client generation describing in detail the activities needed at each stage specifically the book explains how to plan time effectively run account teams and find business opportunities as well as how to align with the needs and desires of clients from all perspectives including sales marketing service operations and senior management the bottom line the difference between good and great starts right here

ColdFusion MX Developer's Handbook 2017-09-11

One-of-a-Kind Wedding Faux Florals and Candles 2021-04-23

One-of-a-Kind Handmade Weddings 2006-07-21

Advancing in Enlightenment 2002

The Online Business Guide 2008-02-05

How's Everything? the Ultimate Guide for All Waiters and Waitresses Who Want to Dramatically Increase Their Tips 2010-04-09

BUSINESS ETIQUETTE (EasyRead Edition)

The Complete Idiot's Guide to the Right Words for Any Occasion

Selling Big

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