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Cases on Information Technology and Business Process Reengineering The Reengineering Revolution Reengineering in Action Business Process Reengineering Reengineering Health Care BUSINESS PROCESS REENGINEERING Reengineering in Action Organizational Transformation Through Business Process Reengineering The Design and Implementation of Business Process Reengineering in the Ethiopian Public Sector Cases on Information Technology and Business Process Reengineering Re-engineering of Products and Processes A Methodology to Apply Business Process Reengineering Within the Brazilian Aeronautical Ministry The Workflow Paradigm Case Studies In Management Annals of Cases on Information Technology Applications and Management in Organizations Case Studies In Management Business Process Improvement Toolbox Business Process Change Modelling Techniques for Business Process Re-engineering and Benchmarking The 21st Century Organization Strategies for High Performance Organizations--The CEO Report, 8.5 X 11 Managing Information Technology Resources in Organizations in the Next Millennium Cases on Information Technology and Business Process Reengineering Case Studies in Organizational Communication 2 Beyond the Basics of Reengineering Re-engineering the Welfare System Value Analysis and Engineering Reengineered Cases on Information Technology Management in Modern Organizations Asian Cases on Corporate Reengineering Assessing the Causes of Employee Resistance to Change in the Implementation of Business Processes Re-engineering in an Organization Global Mobile Commerce: Strategies, Implementation and Case Studies A case study of IT training assessment and evaluation Information Systems Reengineering for Modern Business Systems: ERP, Supply Chain and E-Commerce Management Solutions Business Process Improvement Toolbox Business Re-Engineering and Health and Safety Management Reengineering Performance Management Breakthroughs in Achieving Strategy Through People Corporate Communications for Executives Business Process Transformation Handbook of Re-Engineering Software Intensive Systems into Software Product Lines Human Resource Transformation

Cases on Information Technology and Business Process Reengineering

2006-01-01

this book presents a wide range of issues and challenges related to business process reengineering technologies and systems through the use of case studies provided by publisher

The Reengineering Revolution 2000-05-02

the reengineering revolution reviews the significance of the business process reengineering trend for management practice since the early 1990 s combining empirical and theoretical perspectives david knights and hugh willmott show how both term and practice shaped the recent widely adopted policies of downsizing restructuring and emphasis on process rather than task well known contributors analyze the impact of business process reengineering in a number of settings supermarkets and the food chain the public sector banks the theoretical history of business process reengineering is also detailed in relation to ideas about bureaucracy hierarchy transformation

Reengineering in Action 1994

business process reengineering bpr focuses on redesigning the strategic and value added processes which transcend the organizational boundaries it is a cross functional approach that requires support from almost all the departments of the organization business process reengineering automation decision points in process reengineering offers a new framework based process reengineering and links it to organization life cycle process life cycle and process management this volume describes the fundamental concepts behind business process reengineering and examines them through case studies and should appeal to researchers and academics interested in business process reengineering operations strategy and organizational restructuring and design

Business Process Reengineering 2012-12-16

organizations are being urged to experiment with new structures and processes a process perspective on organizing is emerging as a major challenge to functional principles of organizing established during the last century business process reengineering is one exemplar of process thinking that has received great attention amongst organizational theorists and practitioners this in depth account of business process reengineering within a major nhs hospital is an important contribution to the very limited stock of empirical knowledge about new organizational forms especially in the public sector the book combines empirical data gathered through an intensive comparative case study method with strategic choice and neo institutional theories to analyse the changing context of public organizations importation of models of organizing from private to public organizations and dynamics of public sector transformation the outcomes of the change programme add to our more general organizational knowledge about a the impact of corporate change programmes particularly in professionalized and public sector settings b impediments and enablers of lateral organizing structures and processes and c contradictions within the new public management between functional and process principles for organizing

Reengineering Health Care 2002-03-21

this textbook explores the fundamental principles of business process reengineering bpr the express aim of the book is to address the needs of mba students opting for courses in information technology management or operations management mca students who opt for business processes as an elective and students of be b tech mechanical engineering and production engineering for courses in process engineering automation management system design the book provides them with the concepts methodologies models and tools needed to understand and implement bpr in a nutshell the book offers a step by step presentation of the practical framework and management techniques needed to achieve engineering solutions for implementation of bpr in an organization the initial chapters introduce the reader to the need for bpr and its utility in relation to it and manufacturing the middle chapters cover the methodology success factors barriers and the technologies that are relevant for bpr implementation the latter chapters present solutions like lean and virtual manufacturing enterprise resource planning and functional information systems an exclusive chapter is devoted to concepts and tasks of software reengineering aided by extensive illustrations end of chapter review questions as well as a chapter consisting entirely of case studies this book will help students develop a rich multifaceted perspective to enable them to handle complex management and engineering problems the book will be useful to students in practically all branches of engineering not just mechanical production industrial engineering

BUSINESS PROCESS REENGINEERING 2008-06-16

business process reengineering is arguably the management paradigm of the decade no other paradigm for organizational innovation and improvement has achieved a stronger presence and impact in corporate boardrooms around the world in recent years reengineering has also moved away from the hype into real world application and there is now a vast pool of techniques and experience ready to be tapped by organizational change advocates this book provides an international showcase of reengineering in action with contributions from more than forty experts spanning five continents besides prescriptions of concepts and tools it presents case studies of public sector as well as private sector reengineering experience and visions of the future of reengineering practice contents introduction reengineering for world class excellence concepts and tools workflow management technology the rare system integrated business process management bpr enabled systems engineering supply chain management reference process building blocks diagnosing process design unit of analysis electronic commerce object oriented models public sector experience singapore s public sector us department of defense extensions of idef methodology civil services in taiwan customer participation and commitment yin yang balanced approach private sector experience its dimensions and interdependencies hr development systems end user support bpr in india textile manufacturing a scientific approach future prospects managing risks into the 3rd millennium readership ceos cios coos is managers hr managers management consultants industrial engineers and educators

Reengineering in Action 1999-01-15

for advanced courses in management information systems organizational transformation through business process reengineering deals with both successes and failures of business process reengineering maintaining that no one management approach is a cure all for organizational change this book contains 36 readings and 8 cases and builds on the evidence gained in actual firms with various business processes using many different business process reengineering approaches the information and knowledge currently available is much richer more comprehensive and detailed than has been previously available

Organizational Transformation Through Business Process Reengineering 1998

in 1996 the ethiopian government introduced the civil service reform program csrp to disentangle the intricacies of the old bureaucratic system and to build a fair responsible efficient ethical and transparent civil service that accelerates and sustains the economic development of the country however lack of competent personnel prevalence of attitudinal problems and absence of a strong institutional framework constrained the success of the reform to reinvigorate the csrp the ethiopian government has been implementing bpr in public organizations since 2004 in this regard there are claims and counter claims on the effectiveness of bpr implementation in improving the performance of public organizations motivated by such claims this research has assessed the design challenges implementation and outcome of bpr in four public organizations using questionnaires interviews observations and review of secondary sources

The Design and Implementation of Business Process Reengineering in the Ethiopian Public Sector 2011

the technological innovation of information technology is driving businesses and organizations to reassess their structures and processes to achieve a higher level of efficiency and effectiveness using it in this ongoing process the wisdom and experiences of other organizations can be a roadmap to successful it implementation cases on information technology and business process reengineering presents a wide range of issues and challenges related to business process reengineering technologies and systems this book gives practitioners educators and students an understanding of business process reengineering difficulties and presents solutions discovered by organizations worldwide

Cases on Information Technology and Business Process Reengineering 2006-01-01

whilst previous methods for business process reengineering have focused on time and cost reduction policies to preserve competitive services and products re engineering of products and processes how to achieve global success in the changing marketplace presents a new approach which aims to include aspects that impact the customer perceived value this method supports business reengineering initiatives by identifying process bottlenecks as well as new products and services viable to overcome market competition this original approach is described step by step explaining the theory through examples of performable tasks and the selection of relevant tools according to the nature of the problem supported by illustrations tables and

diagrams re engineering of products and processes how to achieve global success in the changing marketplace clearly explains a method which is then applied to several case studies across different industrial sectors re engineering of products and processes how to achieve global success in the changing marketplace provides a scientific reference for researchers and phd students working in several fields of the industrial engineering mechanical electric electronic sectors and more in general all the industrial areas where there are needs to design innovative products the step by step description on how to employ the proposed method and its application to practical examples make the book a key resource for industry consultants and managers who look to increase the value of their products and services for new and existing customers

Re-engineering of Products and Processes 2012-04-23

the purpose of this research was to examine business process reengineering as a feasible methodology to be used to help reorganize the brazilian aeronautical ministry using a qualitative approach this research developed an analysis of bpr beginning with the concepts elaborated by hammer and champy the research also investigated the laws and regulations used by the united states government to apply bpr in all branches of its military after establishing the framework some methodologies and case studies were analyzed to obtain the big picture about the application of bpr as a managerial tool to reorganize organizations the results of this study revealed that the methodology used by dod and u s air force could be adapted and generate a feasible methodology to apply bpr within the brazilian aeronautical ministry

A Methodology to Apply Business Process Reengineering Within the Brazilian Aeronautical Ministry 1999-03

process driven workflow workflow management standards and interoperability reengineering the business process case study george mason university growing the smart organization human and organizational issues case study american president lines work reengineering and workflows comparative methods case study logicon software engineering managing technological change implementation requirements automating the business environment case study dow corning case study grampian regional council perspectives on workflow the work management market groupware and workflow the european perspective a three step processo to workflow automation workflow and electronic commerce identifying emerging technologies appendices index

The Workflow Paradigm 1995

this book is a collection of award winning case studies presented for an all india competition conducted by dalmia research programme iit delhi the case studies coupled with theoretical inputs relate to the real organizational situation faced by managers the cases have been classified into the areas of strategic management financial management and operation organization management the analysis of cases offers a significant value addition to the readers

Case Studies In Management 2003-01-01

this book is a collection of award winning case studies presented for an all india competition conducted by dalmia research programme iit delhi the case studies coupled with theoretical inputs relate to the real organizational situation faced by managers the cases have been classified into the areas of strategic management financial management and operation organization management the analysis of cases offers a significant value addition to the readers

Annals of Cases on Information Technology Applications and Management in Organizations 2003-01-01

the first half of the book presents an overall business process improvement model with the ensuing chapters dealing with topics of understanding and modeling your current business processes using performance measurement in improvement work creating a business process improvement road map and organizing for improvement work the second half of the book presents the overall toolbox followed by one chapter for each phase of the overall improvement model for each of these phases a selection of suitable tools is presented with background steps for how to use them and an example of their use the final two chapters contain two more extensive case studies illustrating the use of the full methodology

Case Studies In Management 2007-01-01

examines a broad range of research and case studies that throws light on potential social and human factors which determine the success of information technology

Business Process Improvement Toolbox 1995-01-01

today enterprises must strive to improve their competitiveness in a changing environment to reach this objective it is necessary for companies to evaluate their performances and to combine modelling business process re engineering and benchmarking techniques this book demonstrates the successful combination and implementation of these various techniques

Business Process Change 2016-01-09

read it in just 2 hours a warren bennis executive briefing series book with this book two distinguished experts present a proven five phase process for making an organization leaner more responsive and more aware of its customers needs drawing on real life change initiatives undertaken at motorola general electric hewlett packard and other industry leaders bennis and mische demystify the process of reinventing a company and address many questions critical to the success of comprehensive change efforts through trend analysis case study examples and facts lists all presented in an easy to absorb superreading format the 21st century organization examines the economic quality control and productivity issues associated with organizational restructuring and demonstrates how each will impact a company s ability to compete in the growing global marketplace

Modelling Techniques for Business Process Re-engineering and Benchmarking 1997-07-03

the information in this work offers managers and researchers an inside view of the fortune 1000 companies and their organizational effectiveness programmes employee involvement tqm and re engineering

The 21st Century Organization 1998-08-28

managing information technology resources in organizations in the next millennium contains more than 200 unique perspectives on numerous timely issues of managing information technology in organizations around the world this book featuring the latest research and applied it practices is a valuable source in support of teaching and research agendas

Strategies for High Performance Organizations--The CEO Report, 8.5 X 11 1999-01-01

this book presents a wide range of issues and challenges related to business process reengineering technologies and systems through the use of case studies provided by publisher

Managing Information Technology Resources in Organizations in the Next Millennium 2006-04-30

spotlighting the central role of communication in today s varied workplace this up to date collection of new case studies will succeed its highly acclaimed predecessor as a valued reference and teaching text the studies both highlight creative and positive uses of communication and demonstrate how communication practices can hinder organizational functioning topics addressed include new communication technologies the dynamics of teamwork cross cultural communication sexual harassment and stress and burnout back cover

Cases on Information Technology and Business Process Reengineering 1997-05-10

for businesses that require change which is fundamental radical and dramatic presents business process reengineering bpr for major step level rather than incremental improvement part 1 presents a complete methodology for bpr as implemented by eastman kodak part 2 presents ten additional cas

Case Studies in Organizational Communication 2 1994

thought leader abate kassa finds the u s government s arbitrary cost cutting directives of austerity measures or sequestration as a perfect example of moving in the wrong direction their system follows rule sense rather than value sense in this book mr kassa proposes reengineered value analysis value engineering va ve as the way to deliver superior service at a minimum cost by

mastering the powerful re-engineered value methodology piseria outlined in this book any organization regardless of industry will be able to self diagnose problems and self discover solutions the book is the product of abate kassa's dual lenses of experience and research over four decades in the book mr kassa updates and upgrades value by integrating popular improvement methodologies including six sigma lean manufacturing total quality management kaizen business process reengineering and project management into the scientific method of the value methodology he dubbed piseria by so doing the author hopes to positively disrupt the status quo of the siloed thinking of these fragmented methodologies if you are engaged in the pursuit of excellence and are ready to make the leap from good to great while generating an immediate payback you will want to empower your people with an understanding of the reengineered value outlined in this book

Beyond the Basics of Reengineering 2002

information systems professionals learn best from the experiences of others successes and failures from others can help the is commonly further develop and flourish this book is a compilation of original case studies that describe information technology experiences in both domestic and international organizations

Re-engineering the Welfare System 2015-11-18

master's thesis from the year 2014 in the subject engineering general grade merit ghana telecom university college graduate school course engineering project management language english abstract the dynamism especially in the Ghanaian market has forced players at all levels to consider competitive strategies such as business process re-engineering to rightly position them in the market also the intense world wide competition in today's service industry motivates many companies to reengineer their old fashioned processes to achieve new heights of success the study is therefore undertaken to investigate what could be the root cause employee resistance to change when deploying strategies such as business process reengineering in opportunity international savings and loans ltd the study was designed as a quantitative survey with questionnaires as the means of data gathering using the simple random sampling method the study selected 300 respondents from oisl out of a population of 750 the simple random sampling method was used to avoid bias in the sampling and ultimately the results the study used the spss and microsoft excel to analyse the data from the analyses of data the study concluded that the principal causes of employee resistance were inadequate training the perception that the change process is an imposition and the changes being inconvenient the daily routine of employees in addition technical hitches and wrong timing leads to resistance to change using the adkar model the study also concluded that employee involvement communication and training are clearly the weaknesses of the change management methodology of the case study organization the study also concluded that necessary support oisl management provide for employees during the implementation of business process re-engineering were far lower than the expectations of employees the study therefore recommended that adequate training and development democratization of the change process better communication strategy to overcome resistance to change

Value Analysis and Engineering Reengineered 1997-01-01

explores global m-commerce strategies and technological standards and provides cases of the subject from a global perspective

***Cases on Information Technology Management in Modern Organizations* 2000**

businesses must constantly adapt to a dynamically changing environment that requires choosing an adaptive and dynamic information architecture that has the flexibility to support both changes in the business environment and changes in technology in general information systems reengineering has the objective of extracting the contents data structures and flow of data and process contained within existing legacy systems in order to reconstitute them into a new form for subsequent implementation information systems reengineering for modern business systems erp supply chain and e-commerce management solutions covers different techniques that could be used in industry in order to reengineer business processes and legacy systems into more flexible systems capable of supporting modern trends such as enterprise resource planning erp supply chain management systems and e-commerce this reference book also covers other issues related to the reengineering of legacy systems which include risk management and obsolescence management of requirements

Asian Cases on Corporate Reengineering 2015-06-30

this best seller is fully revised and updated its goal is still to give readers practical insight into how they can create a coherent business process improvement system author bjørn andersen works from the premise that consistently working on improving various aspects of how things are done large and small is the key to success for any organization the first half presents an

overall business process improvement model with the ensuing chapters dealing with topics of understanding and modeling your current business processes using performance measurement in improvement work creating a business process improvement roadmap and organizing for improvement work the second half of the book presents the overall toolbox followed by one chapter for each phase of the overall improvement model for each of these phases a selection of suitable tools is presented with background steps to use them and an example of their use the final two chapters contain two more extensive case studies illustrating the use of the full methodology and finally a number of templates can be found at the very end of the book templates that support most of the tools presented this book is suitable for employees and managers at any organizational level in any type of industry including service manufacturing and the public sector it should also be useful as a textbook for students in courses relating to quality management and continuous improvement

Assessing the Causes of Employee Resistance to Change in the Implementation of Business Processes Re-engineering in an Organization **2007-09-30**

concerning the implications for health and safety management of industrial reorganization this report provides a summary of how a sample of organizations approached the management of the health and safety aspects of major organizational change

Global Mobile Commerce: Strategies, Implementation and Case Studies **2003**

looking for the ultimate book to help reengineer the way your company manages performance here is a major work that lays the groundwork for successful change at virtually every step in maximizing individual team and organizational effectiveness it is ideal for any manager responsible for performance improvement or human resource development the authors both experienced in competency based human resource development and management provide the reader with insight into performance management as a strategic tools and change lever not a dreaded bureaucratic hurdle readers are empowered to achieve their goals faster and more effectively by mobilizing people with whom they work senior human resources and line managers in organizations of all sizes will find answers to many of their most challenging people related questions in reengineering performance management numerous case studies from companies on the cutting edge of performance management illustrate the major themes of the text critically peer reviewed this book offers the benefit of successful methods that have been tried and tested over the past 50 years along with the most advanced and up to date knowledge in the field of performance management

A case study of IT training assessment and evaluation 2012-02-29

communication becomes more complex as businesses compete in a global environment the complexity brought on by an explosion in the number of tools for communication computers digital media interactive corporate television faxes e mail the internet fuels the need for a corporation to consider its communications as central to its strategic plans corporate communications for executives looks closely at the professional practice of corporate communication it offers numerous perspectives on ethics science and society employee motivation corporate social responsibility internal communication global corporate communications and communicating corporate cultures

Information Systems Reengineering for Modern Business Systems: ERP, Supply Chain and E-Commerce Management Solutions 2007-04-04

featuring contributions from prominent thinkers and researchers this volume in the advances in management information systems series provides a rich set of conceptual empirical and introspective studies that epitomize fundamental knowledge in the area of business process transformation processes are interpreted broadly to include operational and managerial processes within and between organizations as well as those involved in knowledge generation transformation includes radical and incremental change its conduct management and outcome the editors and contributing authors pay close attention to the role of is organizations and information technologies in facilitating business process transformation each chapter places major emphasis on clearly articulating the knowledge generated both theoretical and applied the book incorporates case studies and tables throughout and provides fundamental grounding for any stakeholder of business process transformation

Business Process Improvement Toolbox 1996-12-31

this handbook distills the wealth of expertise and knowledge from a large community of researchers and industrial practitioners

in software product lines spls gained through extensive and rigorous theoretical empirical and applied research it is a timely compilation of well established and cutting edge approaches that can be leveraged by those facing the prevailing and daunting challenge of re engineering their systems into spls the selection of chapters provides readers with a wide and diverse perspective that reflects the complementary and varied expertise of the chapter authors this perspective covers the re engineering processes from planning to execution spls are families of systems that share common assets allowing a disciplined software reuse the adoption of spl practices has shown to enable significant technical and economic benefits for the companies that employ them however successful spls rarely start from scratch but instead they usually start from a set of existing systems that must undergo well defined re engineering processes to unleash new levels of productivity and competitiveness practitioners will benefit from the lessons learned by the community captured in the array of methodological and technological alternatives presented in the chapters of the handbook and will gain the confidence for undertaking their own re engineering challenges researchers and educators will find a valuable single entry point to quickly become familiar with the state of the art on the topic and the open research opportunities including undergraduate graduate students and r d engineers who want to have a comprehensive understanding of techniques in reverse engineering and re engineering of variability rich software systems

Business Re-Engineering and Health and Safety Management 2023-07-21

from this experienced author team whose previous book strategic human resource leader first introduced the concept of hr transformation comes this detailed exploration of today s workforce and workplace trends that drive the need for hr to radically rethink reinvent and reposition its role within the organization with data culled from the authors first ever 20 year longitudinal study of how general managers view hr s focus and performance human resource transformation explores the new role of hr leadership especially when facing the challenges of outsourcing and presents an action plan for aligning and implementing a new agenda for connecting the hr function to the success of the organization

Reengineering Performance Management Breakthroughs in Achieving Strategy Through People 1998-01-01

Corporate Communications for Executives 2015-05-11

Business Process Transformation 2022-11-22

Handbook of Re-Engineering Software Intensive Systems into Software Product Lines 2008

Human Resource Transformation

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