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in this article the authors describe the development of nahq s healthcare quality competency framework depicting eight competency dimensions required for success in current and future healthcare quality positions

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the profession map your route to success every quality professional s career is different but a shared set of capabilities underpins them all in 2014 we launched the cqi competency framework helping quality professionals to plan their development and fulfil their potential

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apply quality improvement identify errors and hazards in care understand and implement basic safety design principles such as standardization and simplification continually understand and measure quality of care in terms of structure process and outcomes in relation to patient and community needs design and test interventions to change pr

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1 asking the right questions a qa person must know how and when to ask the right questions about a project no projects are identical and understanding important details before the qa process starts is vital

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to address the need for a standard widely accepted comprehensive definition of the competencies required for healthcare quality the national association for healthcare quality nahq made a strategic commitment to develop a comprehensive healthcare quality competency framework applicable to all practice settings across the care continuum

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healthcare quality professional

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we present a conceptual model entitled the house of competence of the quality manager the model can be used by quality managers who wish to broaden their understanding of the knowledge skills and competences needed in their work and to define their profession

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the quality competency emphasizes the assessment of research and how it can help improve health outcomes nps need to access assess and apply the most up to date data while considering how cost safety and access to healthcare impact the quality of care

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the definitive source for healthcare quality competency research and thought leadership nahq intelligence is building understanding of how healthcare quality workforce development is driving improvements to quality safety and value in healthcare

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competence refers to the skills and characteristics that enable you to perform a job if someone can perform a required task at a targeted level of proficiency they are competent to be competent you must be able to react to a situation and follow behaviors you have found to succeed in the past

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